

## APPENDIX. SAMPLE OF SELF-ADMINISTERED SURVEY

### SECTION I. Baseline Confidence

#### DEFINITIONS\*

- Very comfortable: have the knowledge and experience to perform the skill well
- Comfortable: know what needs to be done and could perform the skill
- Somewhat comfortable: know what needs to be done and would give it a try
- Uncomfortable: know what needs to be done but don't know how to do it
- Very uncomfortable: don't know what to do and wouldn't know what to start

This section assesses your **BASELINE** confidence of performing various skills related to medication management and counseling (MMC) **BEFORE** enrolment in PR3137. For each skill listed below, please refer to the definitions stated above and tick the box (√) corresponding to your response.

Skill	Response				
	Very Comfortable	Comfortable	Somewhat Comfortable	Uncomfortable	Very Uncomfortable
1. Obtain patient history					
2. Identify and resolve legal issue(s) in a prescription					
3. Identify and resolve drug-related problems					
4. Communicate intervention(s) to prescriber					
5. Document intervention(s) appropriately on a prescription					
6. Label medications appropriately for dispensing					
7. Counsel patient or family member on medications					
8. Identify error(s) in medications packed for dispensing					
9. Select appropriate medications for dispensing					
10. Identify appropriate reference(s) to look up					

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drug inquiries from patients or prescribers

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11. Answer drug inquiries from patients or prescribers

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*Definitions adapted from Bond R, et al. (2012). Pharmacy Education 2012, 12(1), 20-4.*

## **SECTION II. Medication Management and Counseling (MMC) Tutorial**

**Part A – This part assesses your perceptions of the MMC tutorial that was conducted during week 2 (groups A and C) and week 3 (groups B and D) in this semester. Please read each statement and tick the box (✓) corresponding to your response.**

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Statement	Response				
	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
12. I believe the MMC tutorial enhanced my skills in processing and dispensing prescriptions.					
13. I believe the MMC tutorial enhanced my communication skills in obtaining patient history, communicating interventions and counseling patients.					
14. I believe the MMC tutorial enhanced my skills in answering drug inquiries.					
15. I believe the MMC tutorial is effective in facilitating my learning of medication management and counseling skills.					
16. I believe the amount of preparatory work required before MMC tutorial was about right.					
17. I believe that the MMC tutorial helped me prepare for independent work during the MMC practical.					
18. I believe the MMC tutorial is as effective as the MMC practical in facilitating my learning of medication management and counseling skills.					

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**Part B – This part assesses your perceptions of the various components of the MMC tutorial. Please read each statement and tick the box (√) corresponding to your response.**

Statement	Response				
	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
I believe the following components of the MMC tutorial is effective for my learning:					
19. Group work before coming in for tutorial					
20. Role play with facilitator					
21. Group discussion during tutorial					
22. Practice documenting on prescription and generating labels					
23. Discussion with facilitator during tutorial					
24. E-Learning assignment (e.g. med check)					

### **SECTION III. Current Confidence**

#### **DEFINITIONS\***

- Very comfortable: have the knowledge and experience to perform the skill well
- Comfortable: know what needs to be done and could perform the skill
- Somewhat comfortable: know what needs to be done and would give it a try
- Uncomfortable: know what needs to be done but don't know how to do it
- Very uncomfortable: don't know what to do and wouldn't know what to start

This section assesses your **CURRENT** confidence of performing various skills related to medication management and counseling (MMC). For each skill listed below, please refer to the definitions stated above and tick the box (√) corresponding to your response.

Skill	Response				
	Very Comfortable	Comfortable	Somewhat Comfortable	Uncomfortable	Very Uncomfortable
25. Obtain patient history					
26. Identify and resolve legal issue(s) in a prescription					
27. Identify and resolve drug-related problems					
28. Communicate intervention(s) to prescriber					
29. Document intervention(s) appropriately on a prescription					

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30. Label medications appropriately for dispensing

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31. Counsel patient or family member on medications

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32. Identify error(s) in medications packed for dispensing

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33. Select appropriate medications for dispensing

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34. Identify appropriate reference(s) to look up drug inquiries from patients or prescribers

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35. Answer drug inquiries from patients or prescribers

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*Definitions adapted from Bond R, et al. (2012). Pharmacy Education, 12(1), 20-4.*

### **SECTION III. Additional Comments or Feedback**

36. Please use the space below to provide additional comments (if any) to elaborate upon any of the question(s) in earlier sections and/or to provide additional feedback.