

APPENDIX 6. (DP6) – INTERVIEW QUESTIONS

Section 1-Consent Form

Project Title:

INTERNAL MASSIVE OPEN ONLINE COURSES–ENHANCING QUALITY BASED ON UNDERSTANDING LEARNERS' MOTIVATIONS

I hereby acknowledge that:

1. I have read the invitation letter which also explains the purpose of the study as well as the collection and use of the data.
2. I agree / do not agree* to participate in the Focus Group Discussion.
3. I agree / do not agree* to the audio-recording of my participation in the Focus Group Discussion.

**please delete accordingly*

Signature of Participant: _____ Date: _____

Name of Participant (as in NRIC): _____

Section 2–Interview Questions

Part A (For those who completed the course)

1. What do you think about the course content in general? What is your favourite topic? What topic do you find the most useful? What topic is the most challenging? Is there any topic that could have been included/removed?
2. What do you think about the learning activities (lecture videos, quizzes, chat session with instructors, and discussion forum? Which is your favourite learning activities and why?
3. Did you face any challenges while taking the course? If yes, what are they and how did you overcome them? What motivated you to complete the course?
4. How would you describe your learning experience?
5. Do you have any suggestions to improve any aspect of the course? Is there anything that you wish had been/ could be done differently?

Part B (For those who did not complete the course)

1. What do you think about the course content in general? Which topics did you go through? What is your favourite topic? What topic did you find the most useful? What topic is the most challenging? Is there any topic that could have been included/removed?
2. What do you think about the learning activities (lecture videos, quizzes, chat session with instructors, and discussion forum? Which is your favourite learning activities and why?

3. Why didn't you complete the course?
4. What are the challenges that you faced while taking the course?
5. In your opinion, what would be the most important factor that will motivate you to complete an ungraded online course?
6. Do you have any suggestions to improve the course? Is there anything that you wish had been/ could be done differently?