Frequently Asked Questions (FAQs)

General

1. **When is NUS Career Fest 2022 happening?**
   The hybrid event is happening on 15, 17, 22, 24 February 2022. 15 and 17 February are Physical Fair days while 22 and 24 February are Virtual Fair days.

2. **Who are the target audience for NUS Career Fest 2022?**
   NUS Career Fest 2022 will be publicised to our 30,000 undergraduates, 10,000 postgraduates, the Class of 2021 and some mid-career job seekers.

3. **Why am I unable to register for the Physical Fair?**
   Due to limitations on event size and safe management measures, the Virtual Fair remains the primary format for NUS Career Fest 2022. We seek your understanding that participation in the Physical Fair is by invite only.

4. **My company is participating in the Physical Fair. Where can I find more information for my preparation?**
   Besides emails from the NUS Career Fest Organising Committee, FAQs are included to the Exhibitors’ Booking Kit and Exhibitors’ Manual.

5. **How long is the Virtual Fair platform going to be open for?**
   The Virtual Fair platform will be available for 2 weeks after the event.

6. **Where can I access the Terms and Conditions for this event?**
   You can find the NUS Career Fest 2022 Terms and Conditions [here](#).

7. **How do I contact the organisers for this event if I have further questions?**
   For any enquiries on NUS Career Fest 2022, please email us at [hire@nus.edu.sg](mailto:hire@nus.edu.sg)
NUS Career Fest 2022 - Physical Fair

1. **How do I register for the event?**
   Participation in the Physical Fair is by invite only. Organisations who have successfully reserved a networking space for the Physical Fair, please check your email for the registration link.

2. **I have not paid/made partial payment, how do I complete my payment?**
   You can login to your registration wallet here - [https://www.gevme.com/wallet/#/login](https://www.gevme.com/wallet/#/login) to complete your payment. Kindly login with your registered email address and click on "Forget Password" to trigger an activation email. Otherwise, you can contact NUS Career Fest Organising Committee at hire@nus.edu.sg for more assistance.

3. **What are the payment methods?**
   You can make payment via VISA, MasterCard. Amex, Alipay or PayNow.

4. **I did not receive the participation confirmation email, could you resend it to me?**
   Upon receiving your payment, we will send you a participation confirmation email. Please contact NUS Career Fest Organising Committee at hire@nus.edu.sg if you do not receive the email by Monday, 31 January.

5. **What do we need to bring for the NUS Career Fest 2022?**
   You may bring along one pull-up banner (not more than 1m width), brochures, and a thumb drive (with visual collaterals, internship/job listings) to display on the 50-inch TV.

6. **Can we build structures within our networking space?**
   No, you are not allowed to build any structures within the networking space.
7. **Will there be storage provided?**
   Due to space constraints, participating organizations are strongly encouraged to store their items within their networking space.

8. **Can we consume meals outside of the stipulated lunch time in the event hall?**
   No, due to prevailing pandemic conditions, lunch time is strictly stipulated. This is also to facilitate venue cleaning between networking sessions.

9. **Can we purchase additional parking coupons?**
   Due to limited parking lots available on campus, we are unable to sell additional parking coupons. More information on parking directions will be provided at a later date.

10. **Is there a maximum number of representatives allowed at the Physical Fair?**
    Due to the current Safe Management Measures (SMMs) and space constraints, a maximum of two (2) representatives are allowed for the Physical Fair.

    Employers are only allowed to change attending representatives before **Sunday, 13 February**. Please ensure that attending company representatives are fully vaccinated and/or recovered from COVID-19 within the last 270 days.

11. **Can we rotate the company representatives at the Physical Fair?**
    No, we only allow the same two (2) pre-registered company representatives from each organization throughout the Fair due to the current SMMs and space constraints.

12. **How many attendees are expected for both the Physical and Virtual Fairs?**
    We are expecting more than 300 pre-registered students per Physical Fair day and more than 2,500 students during the Virtual Fair.
13. **What if we require extra furniture (TV, chairs and etc.) and customization for our networking space?**
   Due to space constraints, we are not able to cater additional requests for extra furniture.

14. **Where is the event venue?**
   The event venue is located at the University Sports Complex, 2 Sports Drive 1, National University of Singapore 117561.
NUS Career Fest 2022 – Virtual Fair

1. How do I register for the event?
   Registration closes on Monday, 17 January.

   Kindly note that participation in the Virtual Fair is confirmed only when you have received a confirmation email from us.

2. I did not receive my registration acknowledgement email, could you resend it to me?
   Yes, please contact NUS Career Fest Organising Committee at hire@nus.edu.sg for assistance.

3. What is next after I have registered?
   You will be notified of the outcome of your registration via email within 7 working days upon successful registration.

   Approved registrations will receive a payment link to proceed with the payment. Payment of the participation fee must be received on or before Friday, 28 January.

4. What are the payment methods?
   You can make payment via VISA, MasterCard. Amex, Alipay or PayNow.

5. I have not paid/made partial payment, how do I complete my payment?
   You can login to your registration wallet here - [https://www.gevme.com/wallet/#/login](https://www.gevme.com/wallet/#/login) to complete your payment. Kindly login with your registered email address and click on “Forget Password” to trigger an activation email. Otherwise, you can contact NUS Career Fest Organising Committee at hire@nus.edu.sg for more assistance.
6. **I did not receive the participation confirmation email, could you resend it to me?**
   
   Upon receiving your payment, we will send you a participation confirmation email. Please contact NUS Career Fest Organising Committee at hire@nus.edu.sg if you do not receive the email by Monday, 31 January.

7. **How many attendees are expected for the Virtual Fair?**
   
   We expect several hundreds to log on to video chat with employers each industry networking day, with several thousand job applications completed.

8. **How do I know which day of the Virtual Fair I will be participating in?**
   
   Companies participate in 1 day of the Virtual Fair, depending on their industry.

<table>
<thead>
<tr>
<th>22 Feb 2022 (Virtual)</th>
<th>24 Feb 2022 (Virtual)</th>
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<tbody>
<tr>
<td>• Accountancy</td>
<td>• Education</td>
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<tr>
<td>• Banks (International)</td>
<td>• Information Communications Technology</td>
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<td>• Banks (Local / Asia)</td>
<td>• Media &amp; Entertainment</td>
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<td>• Consulting &amp; Market Research</td>
<td>• Non-profit &amp; Social Services</td>
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<td>• Executive Search</td>
<td>• Public Sector</td>
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<td>• Financial Services</td>
<td>• Consumer Goods (Electronic &amp; Non-electronic)</td>
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<td>• Fintech</td>
<td>• Distribution, Logistics &amp; Supply Chain</td>
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<td>• Fund Management</td>
<td>• Retail &amp; Hospitality</td>
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<td>• Chemicals</td>
<td>• Others / Diverse Business</td>
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<td>• Energy &amp; Resources</td>
<td>• Transport, Maritime and Aerospace</td>
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<td>• Engineering &amp; Manufacturing</td>
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<td>• Legal Services</td>
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<td>• Pharmaceutical, Healthcare, Biomedical Sciences</td>
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<td>• Real Estate &amp; Construction</td>
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9. **What happens if the platform goes down or is disrupted?**
   What COVID-19 has taught us is that it's always good to prepare for disruptions. Although we don't expect any issues, we have a contingency plan in place and will alert you if any disruptions happen.

10. **Can we withdraw from the event?**
    Once payment has been completed, withdrawal from the event is not allowed and payment made is non-refundable.

*As of 04 Jan 2022*