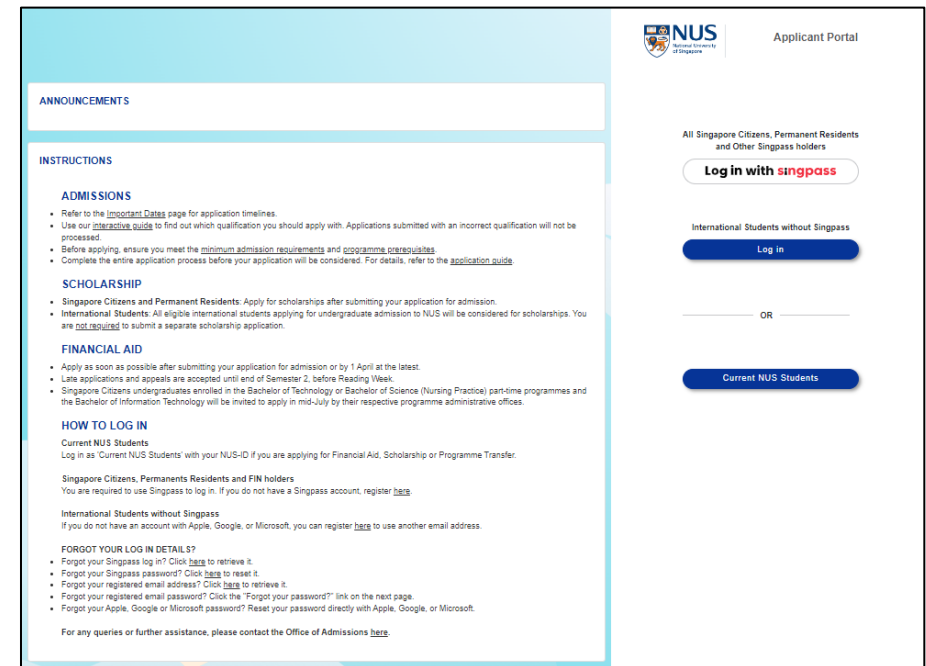


Guide to using the Applicant Portal

Applicant Portal

The [Applicant Portal](#) is a one-stop self-service platform which allows you to perform the following actions:

- Submit Admissions Application
- Update information after applying
 - Contact information
 - Choice of study
 - Achievements
 - Answers to short response questions
 - Indicate interest for NUS College
 - Household income declaration
- Upload supporting documents
- Make application fee payment
- Track application outcome
- Respond to admissions outcome
- RNS Confirmation of Enrolment Exercise



Content Page

- How to log in to Applicant Portal?
 - [Using Singpass](#)
 - [Using Google/ Microsoft Account](#)
 - [Using Apple in a Web Browser](#)
 - [Using Apple on iPhone](#)
- [How to log in as a Current NUS Student?](#)
- [How to reset or start a fresh application?](#)
- [How to update the information submitted?](#)
- [How to save my application and complete it later?](#)
- [How to upload supporting documents after applying?](#)
- [How can I view documents that have been uploaded?](#)
- [How to make application fee payment?](#)
- [How to track my application status?](#)
- [How to update my Actual Examination Results?](#)
- [How to update Final Polytechnic cGPA?](#)
- [How to update my IB Personal Code?](#)
- [How do I complete the RNS Confirmation of Enrolment?](#)

How to log in using Singpass?

Applicable only for Singapore Citizens, Singapore Permanent Residents and FIN holders
(including International Students with Student's Pass)



- 1 You should select “*Log in with Singpass*” to access the [Applicant Portal](#)
- 2 Launch the Singpass app and scan the QR code to log in or *Register for Singpass* if you do not have an account
- 3 Click on “*Approve*” to authenticate the login

How to log in using Google or Microsoft Account?

For International Students without a FIN and/ or Singpass account

NUS National University of Singapore

Applicant Portal

All Singapore Citizens, Permanent Residents and Other Singpass holders

Log in with singpass

International Students without Singpass

Log in

NUS National University of Singapore

Sign in with your social account

Google Microsoft Account

Apple

OR

Sign in with your registered email address

Registered Email Address

Registered Email Address

Password [Forgot your password?](#)

Password

Sign in

1 You should log in to [Applicant Portal](#) under “*International Students without Singpass*”

2 Use one of the following social accounts:

- Google (e.g. Gmail)
- Microsoft Account (e.g. Outlook or Hotmail)

If you do not have any of the above-mentioned social accounts, click [here](#) to register using another email address to proceed with the login.

How to log in using Apple in a Web Browser?

To log in with Apple,

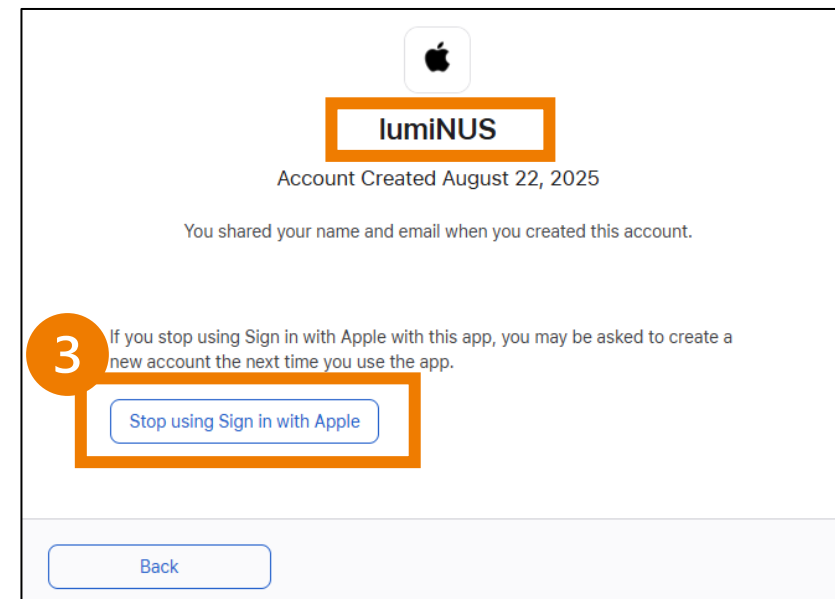
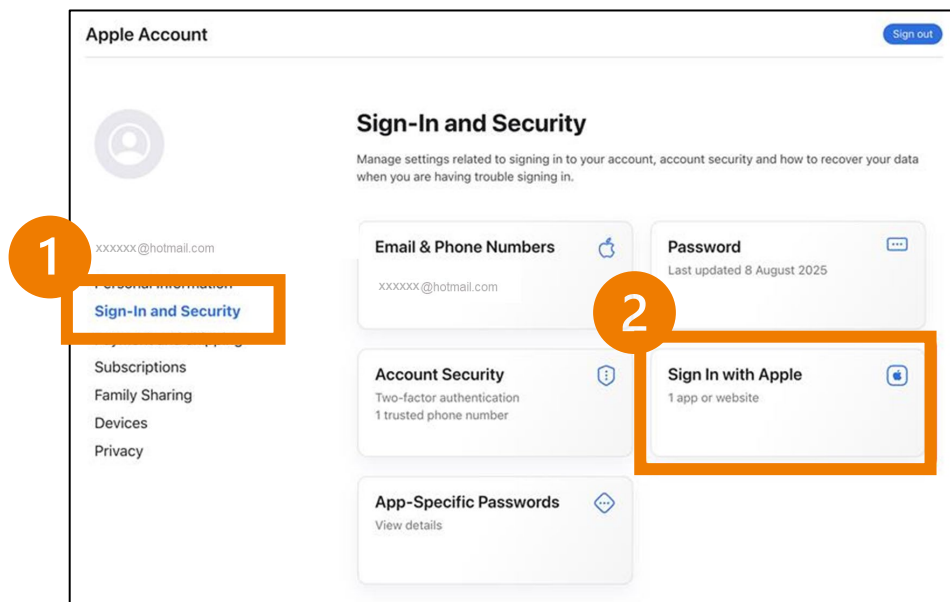
- 1 Select **“Apple”** under **“Sign in with your social account”**
- 2 Key in your email or phone number and password
- 3 Enter the verification code prompted on your phone for Two-Factor Authentication
- 4 Click **“Trust”** when prompted **“Trust this browser?”** and **“Continue”**
- 5 Select **“Share My Email”** and **“Continue”**



NUS Office of Admissions require your actual email address to send you important updates and communications about your NUS application. The “Hide My Email” option prevents us from receiving your real email, which is required for the application process.

The screenshot shows the Apple sign-in process in a web browser. It is divided into two main sections. The top section, titled 'Sign in with your social account', contains three buttons: Google, Microsoft Account, and Apple. An orange box labeled '1' highlights the Apple button. The bottom section is for account creation, titled 'Create an account for NUS Azure AD B2C Staging IDP SERVICE ID using your Apple Account "xxxxxx@hotmail.com"'. It has fields for NAME and EMAIL. The EMAIL field has two options: 'Share My Email' (selected) and 'Hide My Email'. An orange box labeled '2' highlights the 'Share My Email' option. At the bottom are 'Cancel' and 'Continue' buttons.

How to **remove** “Sign in with Apple” on **Browser**?

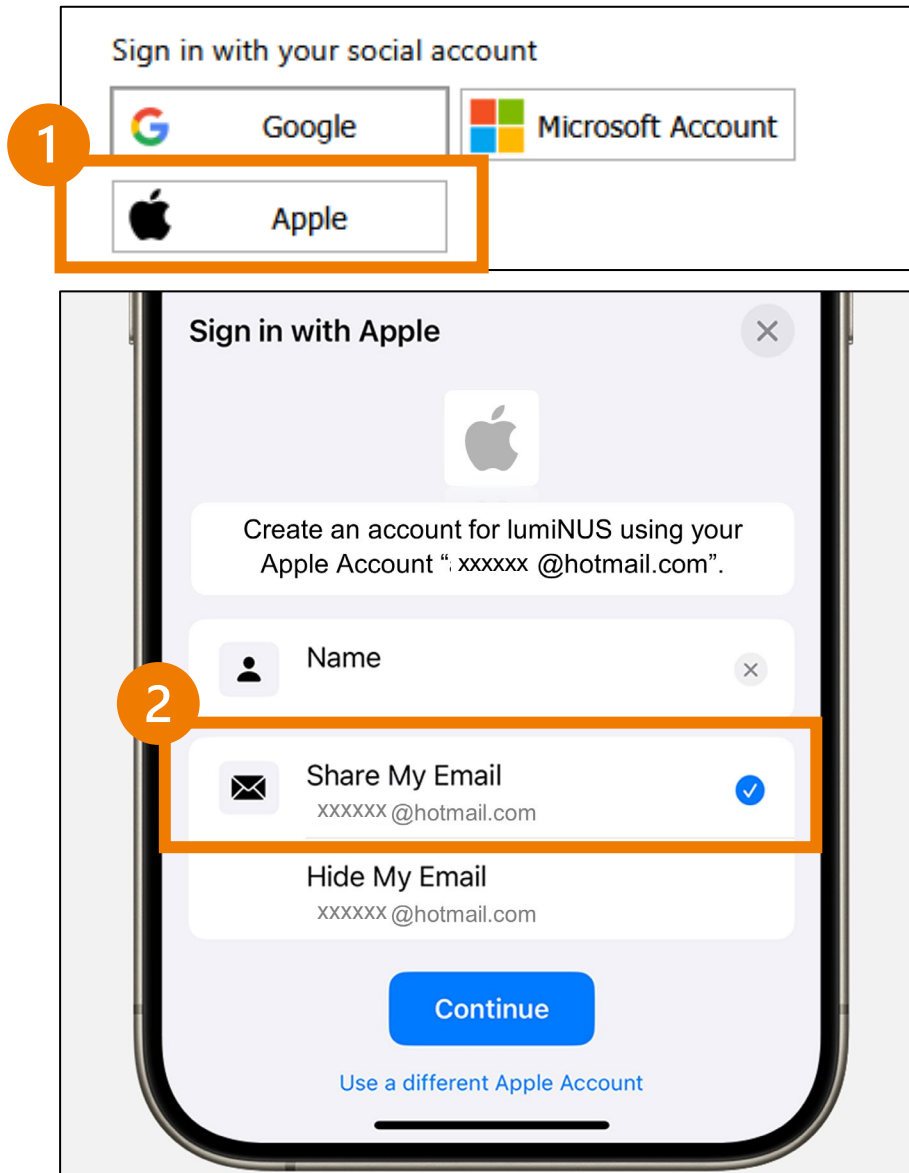


To remove your connection to the lumiNUS app,

- 1 Log in to your Apple Account and select “**Sign-In and Security**”
- 2 Click on “**Sign in with Apple**”
- 3 Select “**lumiNUS**”, click on “**Stop using Sign in with Apple**” and confirm your changes by selecting “**Stop using**”

Refer to the instructions [here](#) under “Stop using Sign in with Apple with an app” for more information.

How to log in using Apple on iPhone?



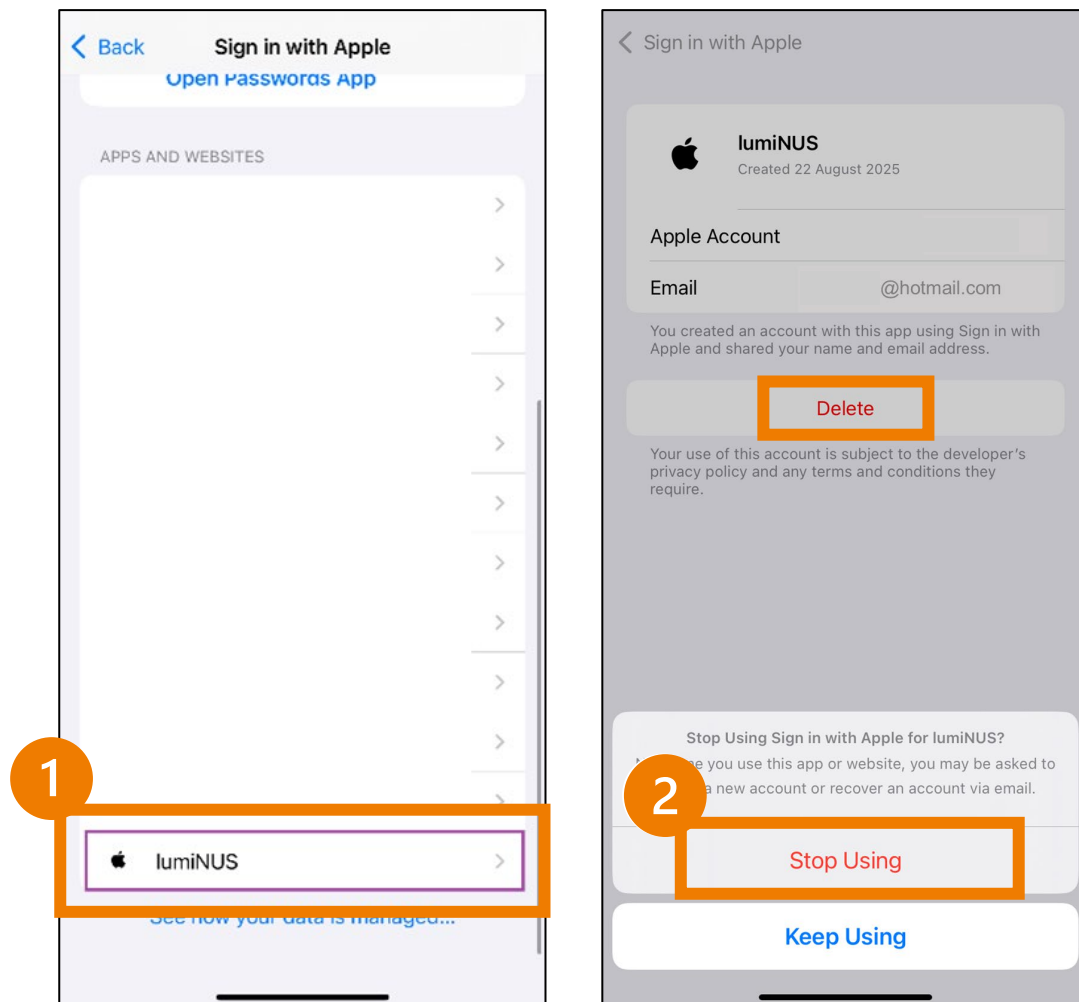
To log in with **Apple**,

- 1 Click "**Apple**" under "*Sign in with your social account*"
- 2 Select "**Share My Email**" and "**Continue**"
- 3 Confirm your Display Name and "**Continue**"
- 4 Proceed with your application



NUS Office of Admissions require your actual email address to send you important updates and communications about your NUS application. The "Hide My Email" option prevents us from receiving your real email, which is required for the application process.

How to **remove** “Sign in with Apple” on **iPhone**?



To remove your connection to the lumiNUS app,

- 1 Open the Settings app and select the Apple account that you have linked to lumiNUS
- 2 Click “*Sign in with Apple*” and select “*lumiNUS*”
- 3 Click on “*Delete*” and “*Stop Using*”

Refer to the instructions [here](#) under “*Stop using Sign in with Apple with an app*” for more information.

How to log in as a **Current NUS Student**?

For Current NUS Students*

*Refers to students who have enrolled and are currently studying at NUS. All Returning National Servicemen (RNS) should login via [Singpass](#).

The screenshot shows the NUS Applicant Portal interface. Step 1 points to the 'Current NUS Students' button. Step 2 points to the 'Sign in' form with fields for 'NUS-ID@u.nus.edu or NUS-ID' and 'Password'. Step 3 points to the 'Admission' button in the top navigation bar. Step 4 points to the 'Apply Admission' button in the main content area.

1 Log in with **Current NUS Students**

2 Sign in

NUS-ID@u.nus.edu or NUS-ID

Password

Sign in

Please sign in with your NUS-ID, e.g:
NUS-ID@u.nus.edu or NUS-ID

Property of NUS and for authorized users only. By continuing to use this application which is governed by the NUS Acceptable Use Policy, you represent that you are an authorized user.

3 Home Admission Logout

4 Manage Your Admission Application

Apply Admission

- 1** You should log in to [Applicant Portal](#) under “**Current NUS Students**”
- 2** Enter your **NUS-ID** to authenticate your credentials
- 3** Upon login, select “**Admission**”
- 4** Select “**Apply Admission**” facility to proceed with your application

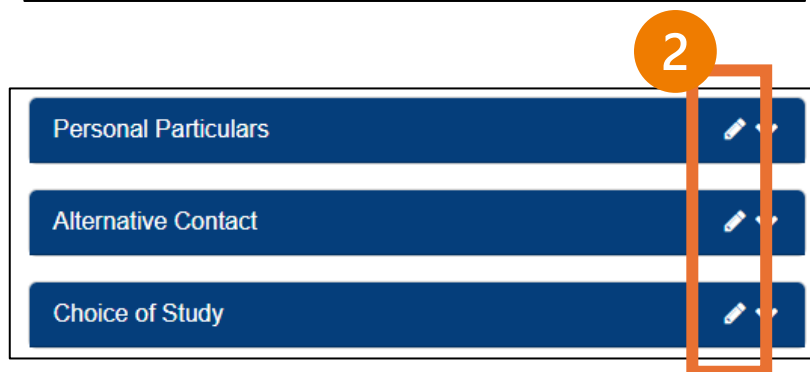
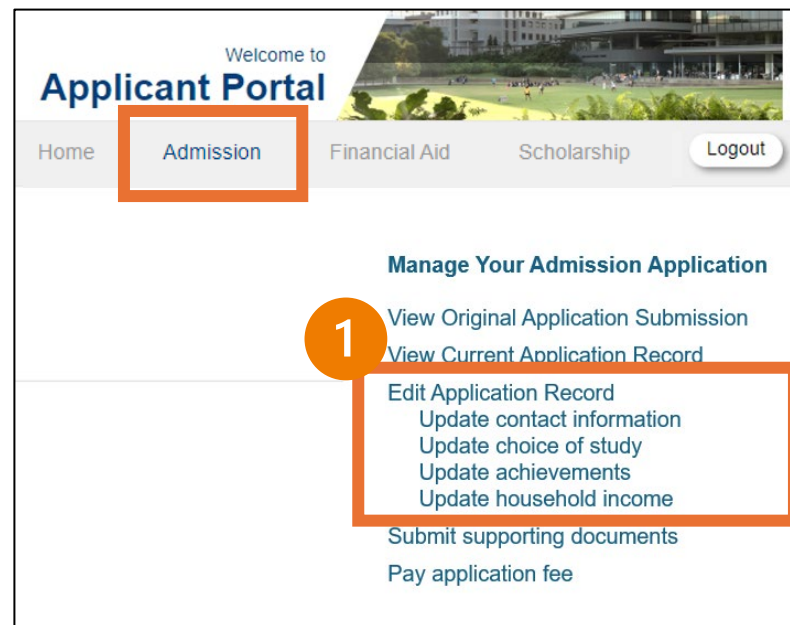
How to reset or start a fresh application?



If you would like to reset or start a fresh application, follow the steps below:

- 1 Log out of [Applicant Portal](#) and log in again with your Singpass or Social account
- 2 Click on “*Delete Draft*” to delete your current draft
- 3 Select “*Continue to apply*” to submit a fresh application

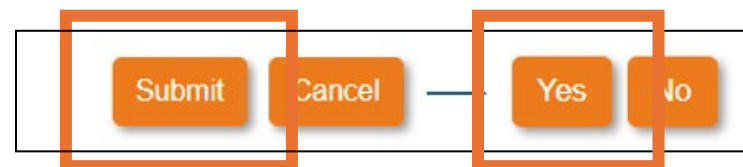
How to update the information submitted?



After submitting the application, you may amend the following information via [Applicant Portal](#) by the closing date applicable to your applicant group:

Contact information, Choice of study, Achievements, Answers to short response questions, Interest for NUS College, Household income declaration

- 1 Under the “**Admission**” tab, select the “**Edit Application Record**” facility on the right
- 2 Click on the **pencil icon** to update the relevant section on the application form
- 3 Remember to click on “**Submit**” followed by “**Yes**” when prompted to confirm your changes!



How to save my application and complete it later?

The screenshot shows the NUS Applicant Portal interface. At the top, there is a navigation bar with the NUS logo and the text 'Welcome to Applicant Portal'. Below this, there is a 'Home' link and a 'Logout' button. The main content area is titled 'Choice of Study' and includes a section for 'Single Degree Programmes'. A red box highlights the 'Save and Next' button at the bottom right of the 'Choice of Study' section, with a red circle containing the number 1. Another red box highlights the 'Logout' button at the top right, with a red circle containing the number 2.

Choice of Study

Single Degree Programmes [?](#)

Indicate your choice(s) in order of preference. You may choose up to 8 programme(s).

Your Choices

Ranking	Programme*	Preferred Major
No record(s)		

[Add Programme](#)

[Save and Next](#)

[Logout](#)

To save your application as draft and submit it later,

- 1 Click on "**Save and Next**" to save the information entered
- 2 **Log out of Applicant Portal and log in again** with your Singpass or the same social account later to complete your submission before the application window closes

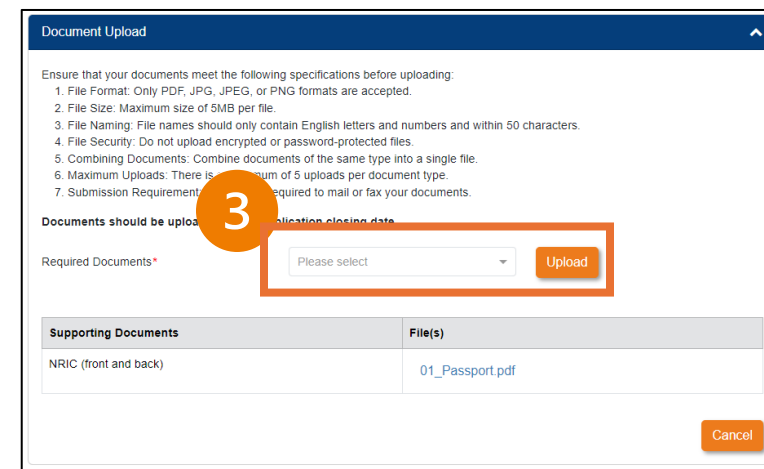
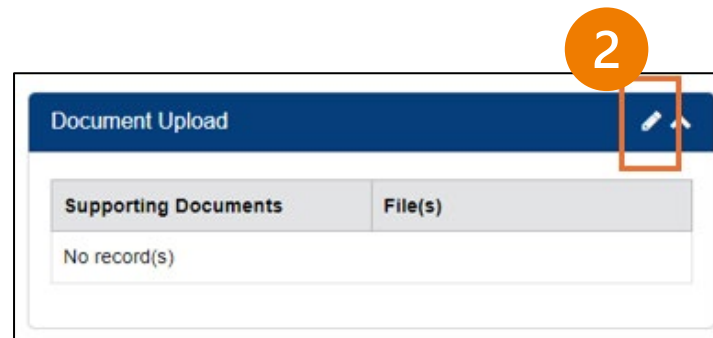
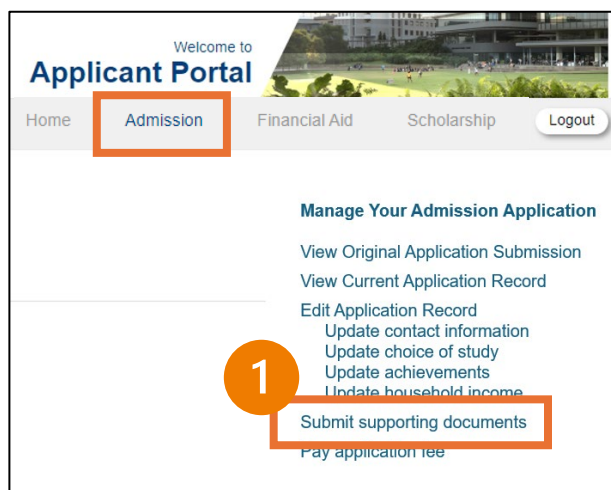


Application Advice:

Always click on "**Save and Next**" to save the information entered before going back to the previous page or closing the Applicant Portal.

You may also use the top **Navigation Bar** for quick return to the previous sections of the application form to review or amend any information that you have previously keyed in.

How to upload supporting documents after applying?

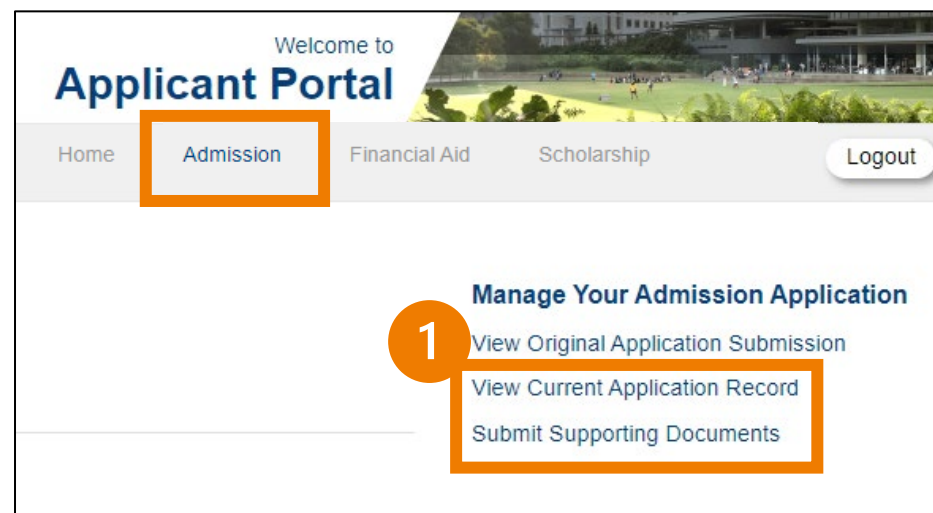


- 1 Under the “**Admission**” tab, click on the “**Submit supporting documents**” facility in [Applicant Portal](#) by the closing date of your applicant group
- 2 Click on the **pencil icon** to update the Document Upload section on the application form
- 3 Select the type of document and proceed with uploading the file(s). To confirm if you have successfully submitted the document(s), return to “**Admission**” and select either the “**View Current Application Record**” or “**Submit Supporting Documents**” facility on the right.



- Only PDF, JPG, JPEG or PNG formats are accepted, maximum of 5MB per file
- File names should only contain English letters and numbers (within 50 characters)
- Do not upload encrypted or password-protected files
- Combine documents of the same type into a single file. You can upload a maximum of 5 documents under the same document type (e.g. Up to 5 documents for “Most Recent High School Examination Result Slip”).
- Upload under document type “Other document” if the type of document is not included in the dropdown list.

How can I view documents that have been uploaded?



To view the documents submitted, follow the steps below:

- 1 Under the **“Admission”** tab, select either the **“View Current Application Record”** or **“Submit Supporting Documents”** facility on the right
- 2 Under the **Document Upload** section, you will be able to download and view the documents submitted.

Application Advice:



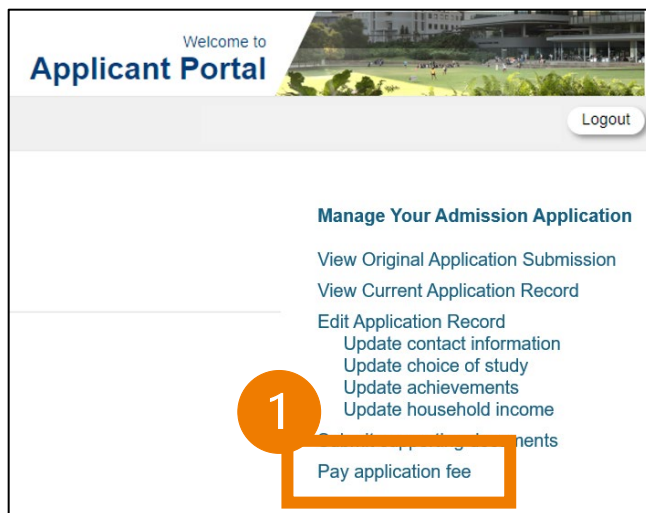
Under the **“Admission”** tab, select **“View Original Application Record”** to view the list of documents required for your applicant group.

Document Upload	
Supporting Documents	File(s)
NRIC (front and back)	01_Sample NRIC.pdf
Singapore-Cambridge GCE A-Level results slip	
Singapore-Cambridge GCE A-Level Project Work results slip	
Mother Tongue Language result slip	
Co-curricular Activity Records (Junior College/Polytechnic/High School/Secondary School/University)	

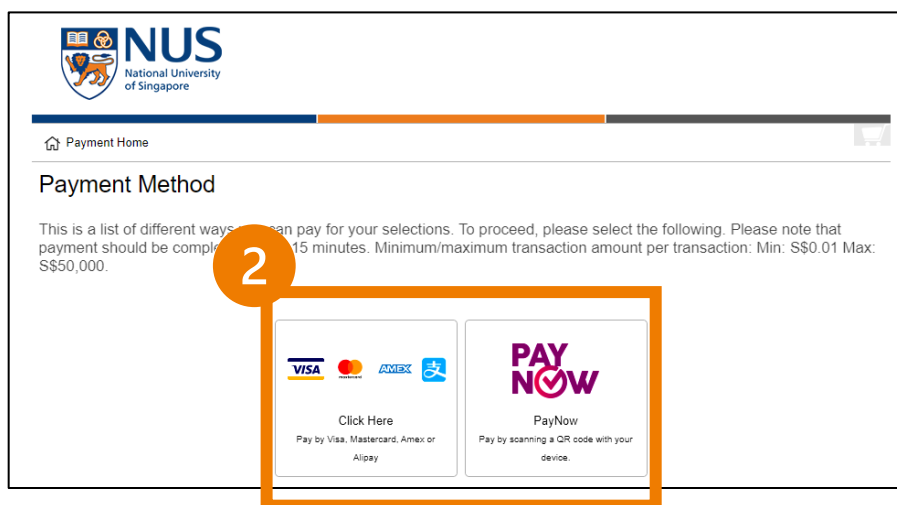
2

Document Upload	
Supporting Documents	File(s)
Passport	02_Passport_30072025_114252.pdf
Other document (1)	44_Gold Award_30072025_114252.pdf

How to make application fee payment?



- 1 Click on the **"Pay application fee"** facility in [Applicant Portal](#) and make payment by the closing date of your applicant group.
- 2 Payment can only be made electronically via **Visa, Mastercard, AMEX, AliPay, or PayNow**. Bank transfer, cash, overseas debit cards, internet banking or NETS are **not** accepted.



The payment status will be updated **one working day after** the payment has been received.
This payment processing time will still apply to payments made on day of the application closing.



Applicants must ensure that only one payment is made, as duplicate or multiple payments are non-refundable.
It is the applicant's responsibility to check the payment status before making another payment.

Your application will not be considered if application fee payment is not received.

How to track my application status?



To track your application status, log in to *Applicant Portal*,

- 1 Click on “*Admissions*” at the top left corner
- 2 Select the “*Application Status*” tab and remember to check the “*Remarks from Office of Admissions*” tab as well!

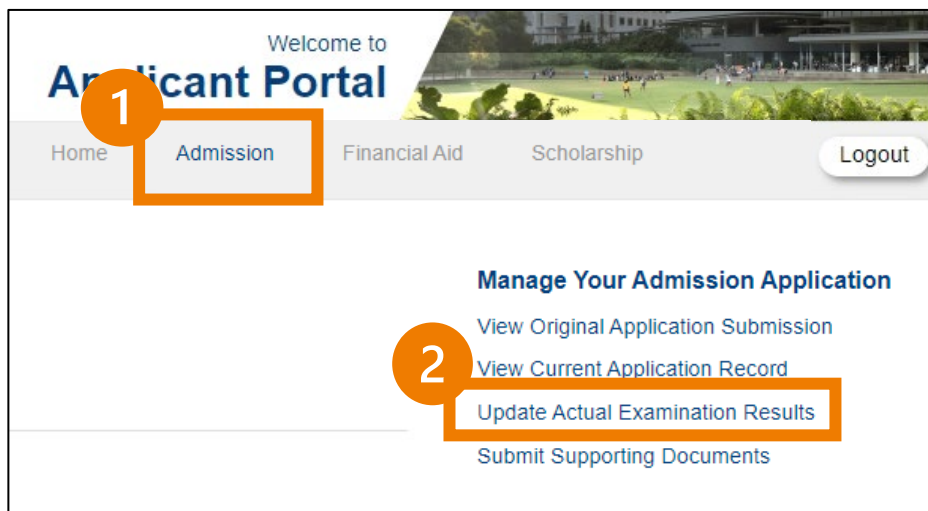
Application Advice:



If your application is successful, remember to download and save a copy of your electronic offer letter! **The offer letter will only be available until August of the year of application.**

If you have submitted an online appeal, you can also track your Appeal status on this page, under the “Appeal” tab.

How to update my Actual Examination Results?



Only for applicants who are sitting for Gao Kao/ HKDSE/ Indian Standard 12 (CBSE/ ISC)/ STPM final examinations in 2026

To update your Final/ Actual/ Graduation Examination Results, log into Applicant Portal:

- 1 Click on "**Admissions**" at the top left corner
- 2 Select the "**Update Actual Examination Results**" facility
- 3 **Upload** your Final/ Actual/ Graduation Result slips or Transcripts
- 4 **Input all subject results** from your Final/ Actual/ Graduation Examination and click on "**Submit**"

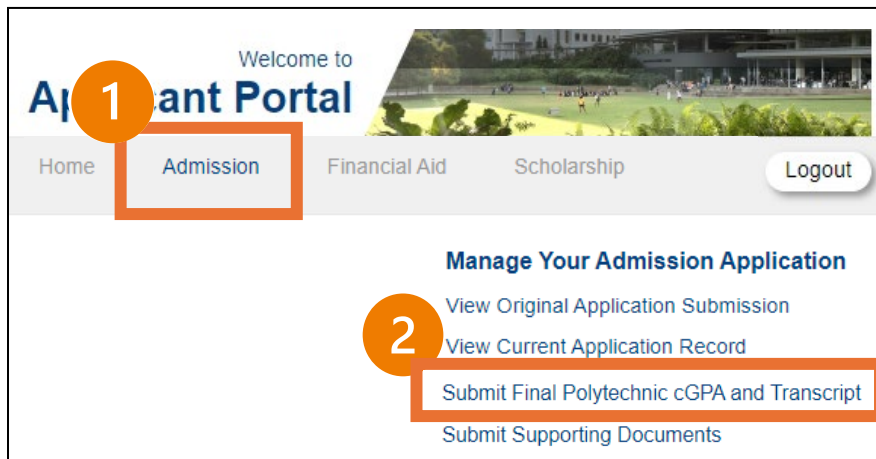
Subject	Other Subject	Marks Obtained	Maximum Marks
No record(s)			



To view the documents submitted, select either the "**View Current Application Record**" or "**Submit Supporting Documents**" facility.

Under the **Document Upload** section, you will be able to download and view the documents submitted.

How to update Final Polytechnic cGPA?



Welcome to
Applicant Portal

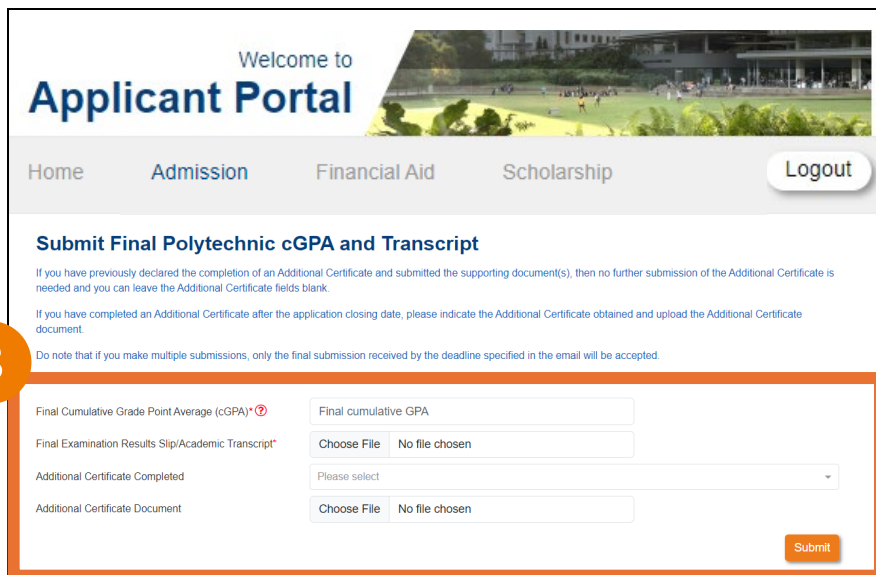
Home Admission Financial Aid Scholarship Logout

Manage Your Admission Application

- View Original Application Submission
- View Current Application Record
- Submit Final Polytechnic cGPA and Transcript**
- Submit Supporting Documents

To update your Final Polytechnic cGPA and Transcript, log into Applicant Portal:

- 1 Click on “*Admissions*” at the top left corner
- 2 Select the “*Final Polytechnic cGPA and Transcript*” facility
- 3 Input your Final Polytechnic cGPA, upload your Final Transcript and click on “*Submit*”



Welcome to
Applicant Portal

Home Admission Financial Aid Scholarship Logout

Submit Final Polytechnic cGPA and Transcript

If you have previously declared the completion of an Additional Certificate and submitted the supporting document(s), then no further submission of the Additional Certificate is needed and you can leave the Additional Certificate fields blank.

If you have completed an Additional Certificate after the application closing date, please indicate the Additional Certificate obtained and upload the Additional Certificate document.

Do note that if you make multiple submissions, only the final submission received by the deadline specified in the email will be accepted.

Final Cumulative Grade Point Average (cGPA)* 

Final Examination Results Slip/Academic Transcript*

Additional Certificate Completed

Additional Certificate Document

Final cumulative GPA

Choose File No file chosen

Please select

Choose File No file chosen

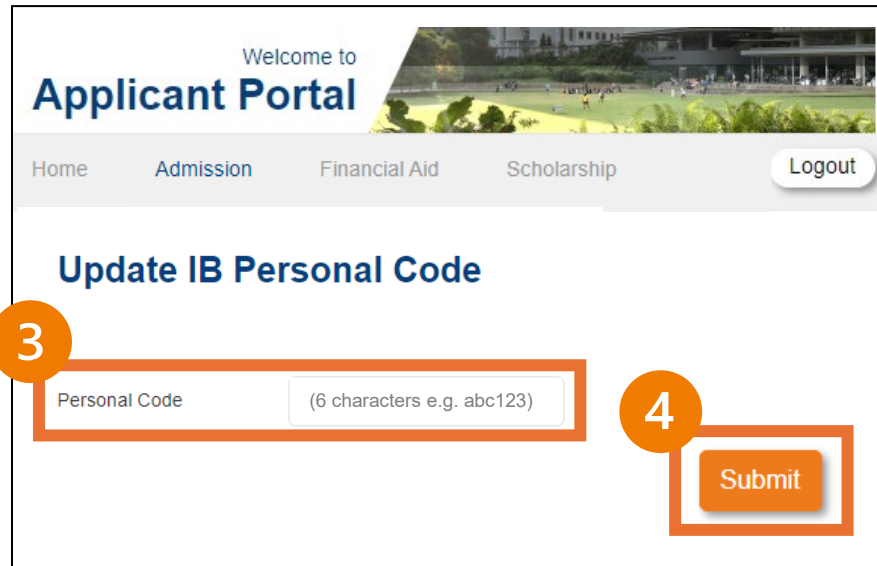
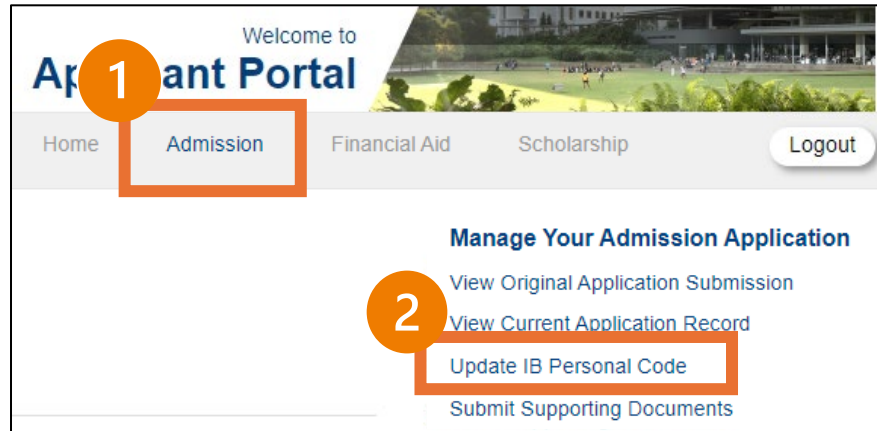
Submit



If you have completed an Additional Certificate after the application closing date, please indicate the Additional Certificate obtained and upload the Additional Certificate document.

Otherwise, you can leave the Additional Certificate fields blank.

How to update my IB Personal Code?



To update your IB Personal Code, log into [Applicant Portal](#):

- 1 Click on "**Admissions**" at the top left corner
- 2 Select the "**Update IB Personal Code**" facility
- 3 Input your alphanumeric IB Personal Code in lowercase only and click on "**Submit**"

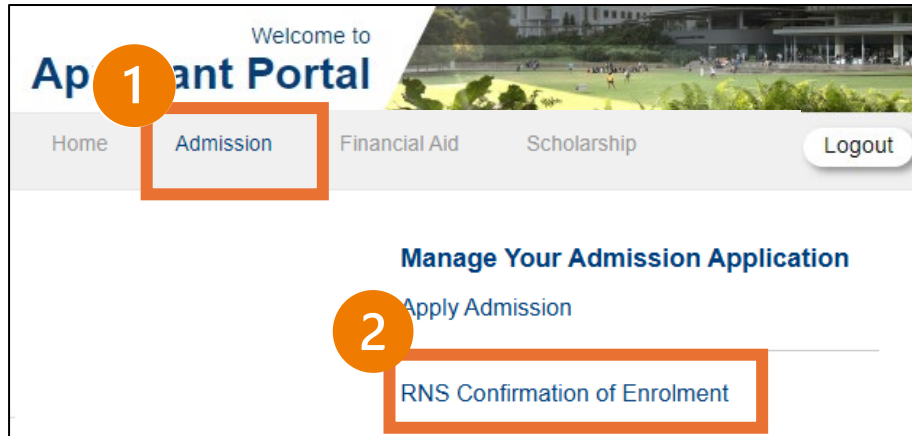
To check if your IB Personal Code has been successfully updated, return to "**Admission**" tab, select the "**Submit Supporting Documents**" facility and check under "**Education – High School**" section.



It is mandatory for all applicants to authorise the International Baccalaureate (IB) to release their IB transcripts to the 'National University of Singapore' (Institute Code 000690).

Applicants can do so by informing their school's IB coordinator. Please refer to the [IB website](#) for details.

How do I complete the RNS Confirmation of Enrolment?



3 Click on "Edit" to verify your personal particulars, offered programme and input your ORD/ projected ORD

RNS Confirmation of Enrolment

Matriculation Year: 2025

Your Reply: Pending for your reply

Full Name:

Citizenship:

ORD/Projected ORD:

Programme:

Postal Code:

Block / House Number:

Building Name:

State / City:

Mobile:

Email Address:

Confirmation Status: You need to confirm your enrolment decision by 30-Sep-2025 14:31 (SINGAPORE TIME)

Salutation:

NRIC Number:

Street Name:

Floor and Unit Number:

Country:

Home Telephone:

Alternative Email:

EDIT

To confirm your enrolment, [log in to Applicant Portal with Singpass](#),

- 1 Click on "Admissions" at the top left corner
- 2 Select the "RNS Confirmation of Enrolment" facility
- 3 Click on "Edit" to verify your personal particulars, offered programme and input your ORD/ projected ORD

[continue next slide](#)



If there are changes to your personal particulars such as postal address, contact number and email address, you are required to update it via Applicant Portal during the RNS Confirmation of Enrolment exercise (November/ December).

How do I complete the RNS Confirmation of Enrolment?

continue from previous slide

NUS
National University of Singapore

Welcome to
Applicant Portal

Home Admission Financial Aid Scholarship Logout

To complete the confirmation of enrolment exercise, please indicate your enrolment decision by selecting one of the options below.*

Please select either option (b) or (c) if you are unable to enrol in the University for Academic Year 2026/2027 due to National Service commitments but would like to keep your reserved programme.

- If you have selected option (b), You must complete the [Request Form](#) and submit to the Office of Admissions through [AskAdmissions](#) by the deadline stipulated on the form.
- If you have selected option (c), the Office of Admissions will send the certifying letter to you within 10 working days after the closing of the Confirmation of Enrolment Exercise.

4

a. ☐ I am able to enrol in Academic Year 2026/2027

b. ☐ I would like to apply for deferment of enrolment to next Academic Year 2027/2028

c. ☐ I would like to apply for NS disruption to enrol in Academic Year 2026/2027

d. ☐ I will not enrol in NUS

5

Submit

4 Indicate your enrolment decision and proceed with the form accordingly. Refer to [Information for RNS \(Point 6 to 10\)](#) for more details.

5 Click “**Submit**” to complete your RNS Confirmation of Enrolment exercise. Upon submission, you will receive an acknowledgement email.