### New Non-Matriculated Undergraduate Students

Please ensure that you have met the following criteria:

| ☑ Enrolling in NUS as a full time student for the coming semester. | Only students starting their NUS studies in the next semester are able to apply for an NUS accommodation. Please wait for your formal offer from NUS before applying for an accommodation.  
If you are a male Singaporean who is disrupting his National Service (NS), please ensure that you have received official approval from MINDEF to do so before applying for an accommodation. Please check your NUS enrolment status with the Office of Admission. |
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| ☑ Incomplete NUS registration and/or not issued an NUS matriculation number. | If you have completed your registration and issued an NUS matriculation number, please apply at [https://uhms.nus.edu.sg/StudentPortal](https://uhms.nus.edu.sg/StudentPortal) using NUSNET ID and password. Please wait till the next day (after 9.00am, Spore time) before trying to log in at the URL provided if you had only completed your registration earlier today.  
If you have not been issued with an NUS matriculation card, please apply at [https://uhms.nus.edu.sg/StudentPortal](https://uhms.nus.edu.sg/StudentPortal) using NUS application number or PIN. |
| ☑ Part-time student converting to full time. | For part time students converting to full time studies in the next semester, please contact the Hostel Admission Services for assistance. |
| ☑ Enrolled in the Yong Siew Toh (YST) faculty or are a MOE SM2/3 Scholars. | If you are a new YST student, please contact your YST coordinator to request for a password and pin so that you can apply for an NUS accommodation.  
If you are a MOE SM 2/3 student, please contact your MOE coordinator to request for a password and pin so that you can apply for an NUS accommodation. |
| ☑ Login to the Undergraduate Admission System (UAS) [https://myaces.nus.edu.sg/uasonline/Login](https://myaces.nus.edu.sg/uasonline/Login) | If you are unable to log in, please ensure that your application no and password is accurate. You may need to reset your password at the Admission System [https://myaces.nus.edu.sg/uasonline/Login](https://myaces.nus.edu.sg/uasonline/Login). |
| ☑ NUS Application Number beginning with either 1 or 3 or 4 or 5 or 6 or 8 and have 8 numeric characters in length and password. | If you do not have an NUS application number, please contact the Office of Admission.  
If you forgot your password, you may retrieve your password at the Undergraduate Admission System, [https://myaces.nus.edu.sg/uasonline/Login](https://myaces.nus.edu.sg/uasonline/Login). |
| ☑ Password does not contain special character ("&","%","$","#","@"). | If it does contain special characters, please change your password. |
| ☑ Password has more than 8 alphanumeric or numeric characters in length. | If it is longer than 8 alphanumeric, please change your password to only 8 alphanumeric characters. |

### If you have replied ‘yes’ to every question

You may wish to forward us your password at [www.hosteladmission.nus.edu.sg](http://www.hosteladmission.nus.edu.sg) so that we can speed up the troubleshooting process. Please click on the “Ask a Question” tab. If you are a new user, please create a new account ID and password, otherwise login using your ID and password.