Navigation

a. I just arrived at Changi. How do I get to UTR?

We recommend you take a taxi from the airport to UTR since you will likely have luggage that is inconvenient to take onto public transport.

Method 1: For convenience and readily available mode of transport, you can follow the taxi sign at any airport terminal and use a metered taxi service.

Method 2: In the long-run, it may be more useful to download/use ride-hailing apps such as **Grab** (most popular), **Gojek** or **TADA** (scan QR codes below for download). These will allow you to book directly from one location to the next:

Grab	Apple	Android
Gojek	Apple	Android
TADA	Apple	Android

Address: UTown Residence, UTown
36 College Avenue East, Singapore,
138600

b. I'm at the UTR drop-off point. How do I get to the MO?

1. Once you get off at the drop-off point, head down the staircase to the right of the drop-off point (facing UTR).

2. At the bottom of the stairs, continue forwards until you see the entrance to the North Tower and enter. The MO is just to the left of the lifts!

[**video link instructions**]

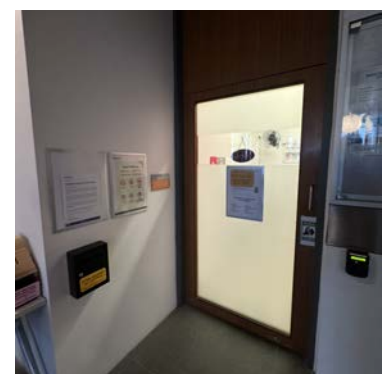## c. I'm at the UTR bus stop. How do I get to MO?

1. Head towards the lawn area, passing the CREATE building on your left. At UTown Green, head down the path on the right side.

2. Keep going until you see a large opening to the right, with plantation and wooden paving. The MO is straight ahead, in the North Tower.

[**video link instructions**]

This is the MO, just inside the North Tower entrance!
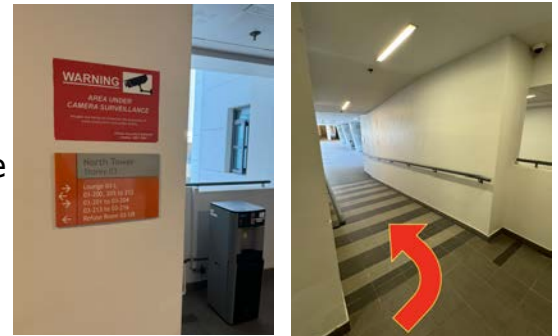
d. How do I get to the Level 1 lounge?

Once you get to the North Tower, simply look to your right.
The big lounge area with glass door/windows is the level 1 lounge.
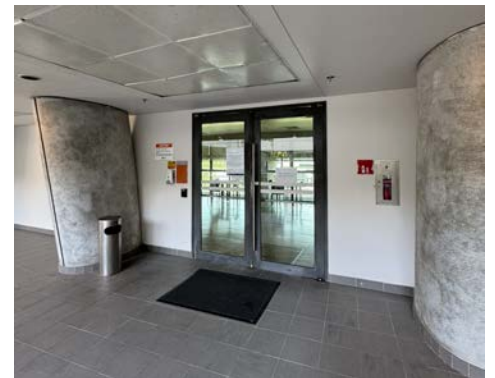
[video link instructions]

e. How do I get to the Level 3 lounge?

1. Once you're inside the North Tower, take the lifts to the 3rd floor. Exit the lift and turn right, following the signage on the wall.

2. Walk to the end of the corridor and then turn left. Continue ahead and you should see a lounge area with a glass door on your left.
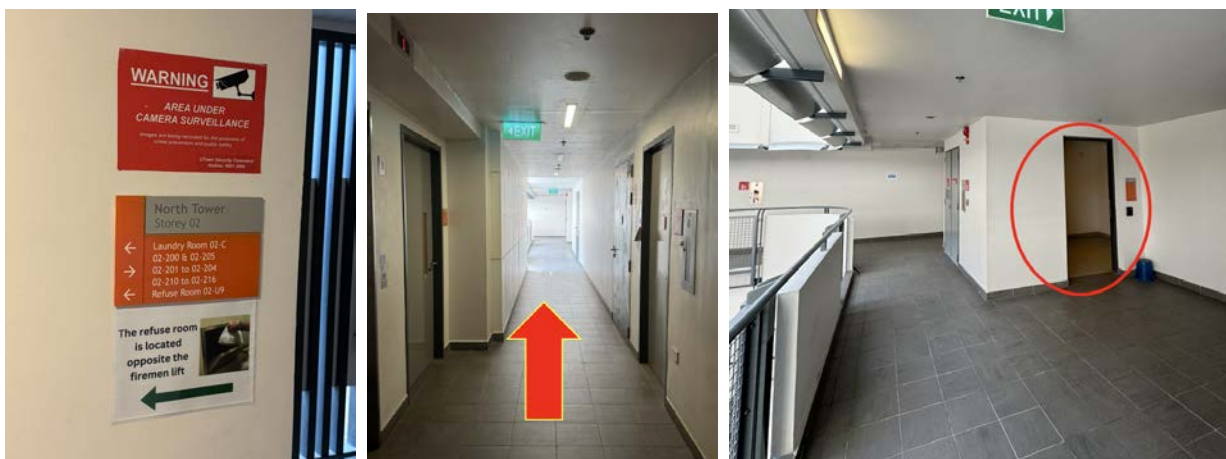
   You've arrived at the level 3 lounge!

f. How do I get to the Level 2 Laundry room?

(i) North Tower

1. Once you're inside the North Tower, take the lifts to the 2nd floor. Exit the lift and turn left, following the signage on the wall.

2. Walk to the end of the corridor and then turn left. Continue ahead to the end and you should see the laundry room on your right!

(ii) South Tower

1. Once you're inside the South Tower, take the lifts to the 2nd floor. Exit the lift and turn right, following the signage on the wall.

2. Walk to the end of the corridor and then turn right. Continue ahead to the end and you should see the laundry room on your left!
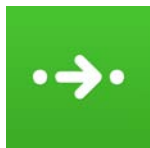

g. How do I get around NUS?

You can use the NUS Maps page which has a detailed layout of the campus and allows you to search different locations within NUS. Navigation apps such as **Citymapper** or **Google Maps** are also helpful for finding your way around campus and beyond.

- **NUS Maps** (https://map.nus.edu.sg/)

- **Citymapper**

 Apple   Android

- **Google Maps**

 Apple   Android

2. Daily needs

a. **Where can I do my shopping?**
   Watch our video guides showing how to get to **FairPrice** and **Octobox**, where you can buy snacks, toiletries, pillows, basic medications, and other essentials. These stores are conveniently located and have everything you'll need to settle in comfortably.

- **Octobox:** From UTR, simply walk towards the Utown bus stop and turn right into the Stephen Riady building. From there, take the stairs down and you'll immediately run into Octobox! It's a 24/7 no-staff place you can shop at anytime.
   [video link instructions]

- **FairPrice:** From UTR, simply walk towards the Utown bus stop and turn right into the Stephen Riady building. From there, take the stairs down, where you will see Octobox. Continue walking forward and turn right when you see the Indian restaurant in front of you towards Utown green - you'll see FairPrice!
   [video link instructions]

b. What medical resources are available to me?

- **University Health Centre (UHC)**: UHC is an on-campus clinic that is available to all NUS students at subsidised cost. Working hours are 8.3am - 12 pm and 1.30pm to 5.30pm, where both walk-ins and appointments are allowed.
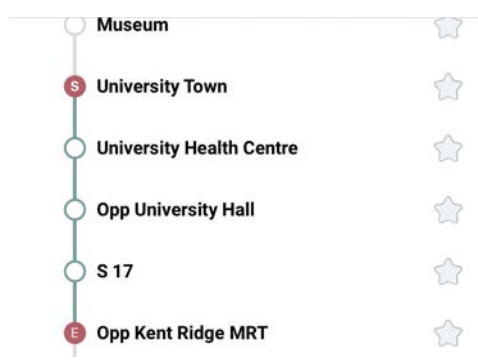
  While UHC is located at a walkable distance from Utown, the most intuitive way to get there is by D2 bus. It is one-stop away as the image shows below:

- **University Counselling Services (UCS)** is located at the same building as UHC - please keep in mind that UCS is appointment only. You can get to UCS either by walking or taking a short 1-stop D2 bus to UHC.

** For a detailed map view, refer to the map below for destination '1'.
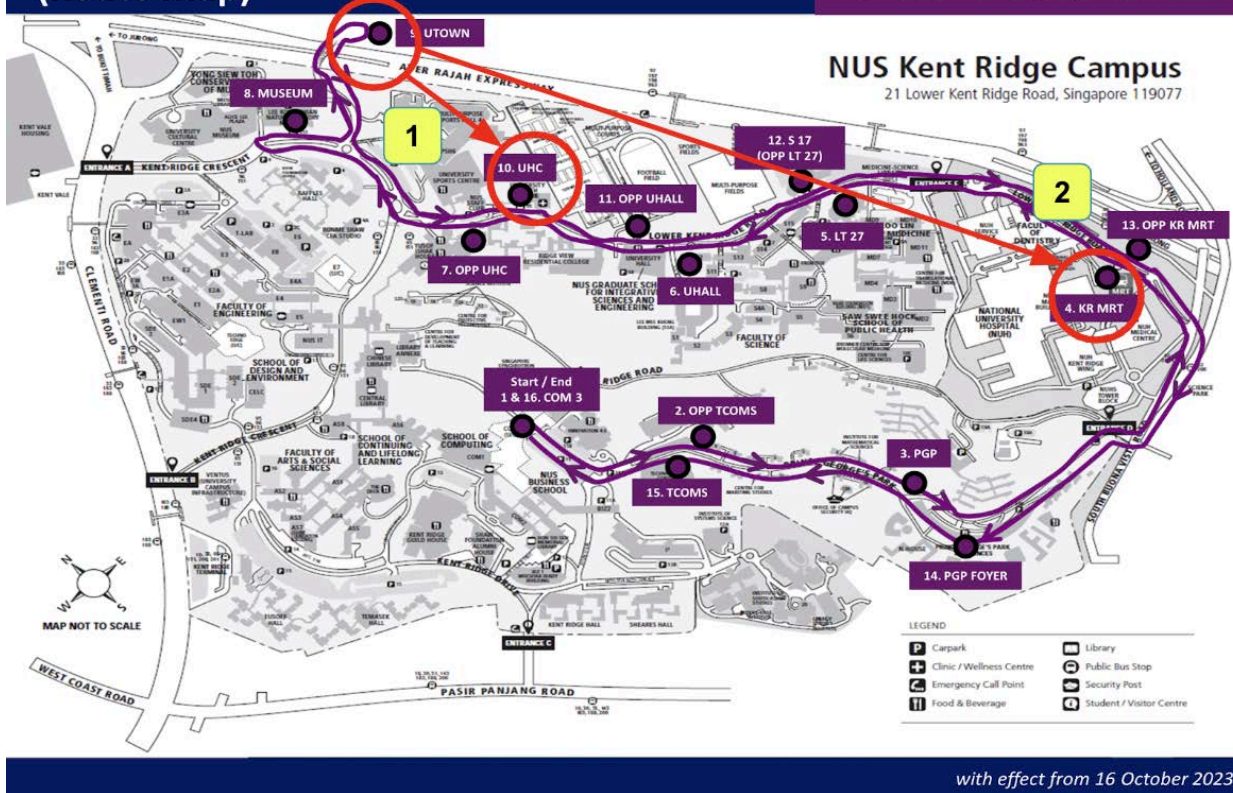
- **National University Hospital (NUH), Kent Ridge:** The National University Hospital is a tertiary referral hospital and academic medical centre in Singapore, located in Kent Ridge. To get there, simply take D2 and travel 4 stops to KR MRT - the hospital is visible directly from the MRT stop!

** For a detailed map view, refer to the map below for destination '2'.

NUS INTERNAL SHUTTLE BUS SERVICE
(Route Map)

Service D2

NUS Kent Ridge Campus
21 Lower Kent Ridge Road, Singapore 119077

with effect from 16 October 2023

c. Who should I contact in the case of an emergency?

Ambulance	995
Police	999
Campus Emergency Security	For serious issues that you wish to escalate directly to UTR Security, please call: +65 6874 1616
UTown Security	You may contact them via +65 6601 2004
Duty RA Contact	For immediate assistance within campus residences, contact the Duty RA hotline at [+65 66028121 (for North Tower) or + 65 6602 8129 (for South Tower)]. Duty RAs are available 24/7 to assist with emergencies and urgent issues.

3. Useful apps

a. How do I know which bus to take around campus and when?

NUS Next Bus App: Download the NUS Next Bus mobile application to get up-to-the minute bus schedules and be informed well ahead of the next bus' arrival time. The application also comes with real-time visualisation of bus locations, detailed maps of the bus stop locations, the user's current location within NUS, and helpful tools that allow you to figure out how to get to different parts of the campus.

[Android version via Google Play Store](#)

[iOS version via Apple Apps Store](#)

b. What is my go-to app that contains all school-related resources?

uNivUS: Your go-to repository for all essential school resources including [EduRec](#) (University's consolidated course registration platform) and [Canvas](#) (web-based learning management system (LMS) where you can find lecture slides, videos, readings, assignments, online quizzes, and other learning resources in one place). You can even download your [timetable](#) onto uNivUS to stay on top of your upcoming classes and exam schedules!

Apple   Android

a. What platforms can I use to stay up-to-date with UTR-related announcements and events?

- **Telegram and WhatsApp**: These platforms are widely used for communication among students and staff. Join relevant groups for updates and discussions.

    [**Apple**, **Android**]

    [**Apple**, **Android**]

- **Instagram**: Connect with the NUS community and stay informed about social activities and events. Follow official university accounts and student groups to get involved:

    [**Apple**, **Android**]

b. Where can I purchase products online?

- **Lazada**: A leading online shopping platform in Southeast Asia, offering a vast array of products from electronics to fashion. Known for its frequent sales, user-friendly interface, and reliable delivery services.

    Apple   Android

- **Shopee**: An e-commerce platform popular for its extensive product range, competitive prices, and interactive features such as in-app games and Shopee Coins. It provides a seamless shopping experience with multiple payment options and regular promotions.

    Apple   Android

c. Where can I order food delivery?

- **Deliveroo** and **Foodpanda** are popular food delivery apps in Singapore, offering students a wide variety of local and international cuisines delivered directly to the level 2 drop-off point. With a user-friendly interface and real-time order tracking, they provide a convenient way to explore the city's food scene.

 Apple Android

 Apple Android

- **Grab:** A versatile go-to app that goes beyond ride-hailing to include food delivery, grocery shopping, and courier services. (See Navigation section for download QR codes)