FAQs on Verification of Overseas COVID-19 Vaccination and Serology Testing

Who can get their overseas COVID-19 vaccination records updated into the National Immunisation Registry (NIR)?

Singapore Citizens (SCs), Permanent Residents (PRs), Short-Term Pass Holders and Long-Term Pass Holders (e.g. Long Term Visitor Pass, Work Permit, Employment Pass, S Pass, Student Pass, and Dependent Pass) who are fully vaccinated overseas with COVID-19 vaccines authorised by the Health Sciences Authority under the Pandemic Special Access Route (PSAR) or listed on the World Health Organization’s Emergency Use Listing (WHO EUL) can get their overseas vaccination records updated into the National Immunisation Registry (NIR). For Short-Term Pass Holders, this would only be relevant if you intend to stay in Singapore for more than 30 days.

Which digitally verifiable vaccination certificates are exempted from serology testing?

Holders of the following types of certificates may be exempted from serology testing for their vaccinations to be recognised. Please present printed copy of vaccination documentation showing the dates taken for all 3 doses, we will scan your certificate to verify its authenticity

- EU Digital COVID Certificate (EU DCC), including formats cross-compatible with the EU DCC system such as the UK’s NHS Covid Pass
- [Australia] International COVID-19 Vaccination Certificate
- [Canada / United States] SMART Health Card
- [India] Co-WIN International Travel Certificate
- [Maldives] COVID-19 Digital Certification from the Health Protection Agency Maldives
- [Republic of Korea] COVID-19 Vaccination Certificate issued by the Korea Disease Control and Prevention Agency
- [Thailand] International COVID-19 Vaccination Certificate issued by the Department of Disease Control, Ministry of Public Health Thailand

Is this service available for partial vaccination done overseas?

No, this service is available for fully vaccinated individuals only.

Will the results of serology testing done overseas be accepted in Singapore?

No, serology testing needs to be done in Singapore.

Can I proceed with the serology test if I’m not feeling well (e.g. down with flu/ fever)?

No, you should not proceed with the serology test if you are down with flu, fever, cough or sore throat. Please consult a doctor and reschedule the appointment when you have recovered.

If I was vaccinated in Singapore, can I request for a serology test to confirm that my vaccination was effective?

There is no need for you to request for serology testing after receiving your COVID-19 vaccination locally, as serology testing is not required to verify your vaccination status.

Will other vaccination taken recently affect the serology test result?

No, it will not have any effect.

What will the charges be?

The charges will be $45.00 inclusive of GST.

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What are the modes of payment available?
Cashless payment only. The payment modes available are NETS, Credit Card, Debit Card, PayLah and PayNow.

Will the serology test be claimable under insurance?
No, the serology test will not be claimable.

How soon can I know my serology test result?
The result will be emailed to you within 1 week.

What should I do if I receive a negative serology test result?
A negative serology result implies that you may not be protected from COVID-19 infection. You are advised to take the vaccination in Singapore by checking your eligibility and registering at https://preregister.vaccine.gov.sg or call the MOH COVID-19 hotline at 1800-333-9999 for assistance.

Where can I view my overseas COVID-19 vaccination records/status?
If your serology test is positive, we will inform you via email within 1 week, and we will update your overseas vaccination data into NIR. You can then view your vaccination record/status on HealthHub or TraceTogether applications within 2 days.

Why is my status still reflected as “Not Vaccinated” or “In progress” or “Waiting to take effect”?
If your vaccination status is reflected as "Not Vaccinated" or "In Progress" or "Waiting to take effect", it may be due to the following reasons:

- You have not completed all doses of the vaccination.
- The interval between your vaccination doses is outside of the recommended minimal interval for the vaccine. Please refer to www.vaccine.gov.sg for more information on the recommended interval between doses.
- It has been less than 14 days since you received the final dose of the vaccine. The vaccine will only fully take effect 14 days after your last dose. For avoidance of doubt, Day 0 is taken as the day of the final dose of the vaccination and Day 14 is taken as the day the vaccination is effective.
- You had logged into TraceTogether using your Passport number. Please re-install your TraceTogether and try logging in with your FIN number.

To check if your vaccination status is accurately reflected, please visit https://go.gov.sg/vds-query-form

How do I change/cancel my appointment?
Please note that once you have scheduled a confirmed appointment, your appointment is final. If you have any queries regarding your appointment, please email dion@nus.edu.sg

More information on recognising overseas vaccinations is available on the MOH website.