FAQs on Verification of Overseas COVID-19 Vaccination and Serology Testing

Who can get their overseas COVID-19 vaccination records updated into the National Immunisation Registry (NIR)?

Singapore Citizens (SCs), Permanent Residents (PRs), Short-Term Pass Holders and Long-Term Pass Holders (e.g. Long Term Visitor Pass, Work Permit, Employment Pass, S Pass, Student Pass, and Dependent Pass) who are fully vaccinated overseas with COVID-19 vaccines authorised by the Health Sciences Authority under the Pandemic Special Access Route (PSAR) or listed on the World Health Organization’s Emergency Use Listing (WHO EUL) can get their overseas vaccination records updated into the National Immunisation Registry (NIR). For Short-Term Pass Holders, this would only be relevant if you intend to stay in Singapore for more than 30 days.

After arriving in Singapore, the individual will need to visit a healthcare provider who will do the following:

1. Review the individual’s overseas vaccination documentation/ certificate
2. Perform a serology test. If you have a digitally verifiable vaccination certificate, you may not need to take a serology test. Instead, we will scan your certificate to verify its authenticity. (See subsequent questions for details).
3. Update the individual’s overseas COVID-19 vaccination record(s) to NIR as long as the individual has overseas COVID-19 vaccination documentation, and whose serology test result is positive or whose vaccination certificate has been digitally verified.
4. Individuals will see their vaccination status on TraceTogether or HealthHub app within 24 hours after we have updated your records in NIR (within 3 working days).

Which digitally verifiable vaccination certificates are exempted from serology testing?
Holders of the Digitally Verifiable Vaccination Certificate (DVC) issued by the countries/regions listed in this document may be exempted from serology testing for their vaccinations to be recognised. Please present printed copy of vaccination documentation showing the dates taken for all 3 doses on the day of your appointment, we will scan your certificate to verify its authenticity.

Can the digital certificate be verified over the email?
No, we will need to scan your certificate to verify its authenticity. Please proceed to book the appointment online.

Is this service available for partial vaccination done overseas?
No, this service is available for fully vaccinated individuals only.

I have not taken my booster, am I considered fully vaccinated?
To be considered fully vaccinated for entry into Singapore, travellers must have taken minimally one dose of CanSinoBIO/Convivencia or Janssen/J&J, or minimally 2 doses of AstraZeneca, Covaxin, Moderna/Spikevax, Covishield, Novavax/Covovax/Nuvaxovid, Pfizer/BioNTech/COMIRNATY, Sinovac or Sinopharm. Mixed doses and boosters using these WHO EUL vaccines, and one vaccination dose after a COVID-19 infection are also acceptable.
FAQs on Verification of Overseas COVID-19 Vaccination and Serology Testing

For full definition of acceptable vaccinations and dose intervals for entry to Singapore, please refer to this page.

Can I get the booster at UHC?
The COVID-19 vaccine is not available at UHC. Please refer to the MOH website for more information regarding booster jab. You may also refer here for the list of vaccination centres.

Will the results of serology testing done overseas be accepted in Singapore?
No, serology testing needs to be done in Singapore.

Can I proceed with the serology test if I’m not feeling well (e.g. down with flu/fever)?
No, you should not proceed with the serology test if you are down with flu, fever, cough or sore throat. Please consult a doctor and reschedule the appointment when you have recovered.

If I was vaccinated in Singapore, can I request for a serology test to confirm that my vaccination was effective?
There is no need for you to request for serology testing after receiving your COVID-19 vaccination locally, as serology testing is not required to verify your vaccination status.

Will other vaccination taken recently affect the serology test result?
No, it will not have any effect.

What will the charges be?
The charges will be $25 – $40 inclusive of GST.

What are the modes of payment available?
Cashless payment only. The payment modes available are NETS, Credit Card, Debit Card, PayLah and PayNow.

Will the serology test be claimable under insurance?
No, the serology test will not be claimable.

How soon can I know my serology test result?
The result will be emailed to you within 1 week.

What should I do if I receive a negative serology test result?
A negative serology result implies that the individual’s overseas vaccination was not effective and may not protect from COVID-19 infection. You may wish to re-take your vaccination in Singapore if you are eligible. For more details, please click here or call the MOH COVID-19 Vaccination Hotline at 6995 9199.

Where can I view my overseas COVID-19 vaccination records/status?
If your serology test is positive, we will inform you via email and update your overseas vaccination data into NIR within 3 working days. You can then view your vaccination record/status on HealthHub or TraceTogether applications within the same day.
FAQs on Verification of Overseas COVID-19 Vaccination and Serology Testing

Why is my status still reflected as “Not Vaccinated” or “In progress” or “Waiting to take effect”? If your vaccination status is reflected as "Not Vaccinated" or "In Progress" or "Waiting to take effect", it may be due to the following reasons:

- You have not completed all doses of the vaccination.
- The interval between your vaccination doses is outside of the recommended minimal interval for the vaccine. Please refer to www.vaccine.gov.sg for more information on the recommended interval between doses.
- It has been less than 14 days since you received the final dose of the vaccine. The vaccine will only fully take effect 14 days after your last dose. For avoidance of doubt, Day 0 is taken as the day of the final dose of the vaccination and Day 14 is taken as the day the vaccination is effective.
- You had logged into TraceTogether using your Passport number. Please re-install your TraceTogether and try logging in with your FIN number.

To check if your vaccination status is accurately reflected, please visit https://go.gov.sg/vds-query-form

How do I change/ cancel my appointment? To change/view the appointment date and time, please login to GEVME Wallet via your email address. Click on “Edit registration details” and you will be able to change the appointment 24 hours prior to the confirmed appointment date, thereafter rescheduling is not allowed.

If you have any queries regarding your appointment, please email dion@nus.edu.sg

Can I walk-in without an appointment? This service is strictly by appointment only.

More information on recognising overseas vaccinations is available on the MOH website.