

Schedule appointment



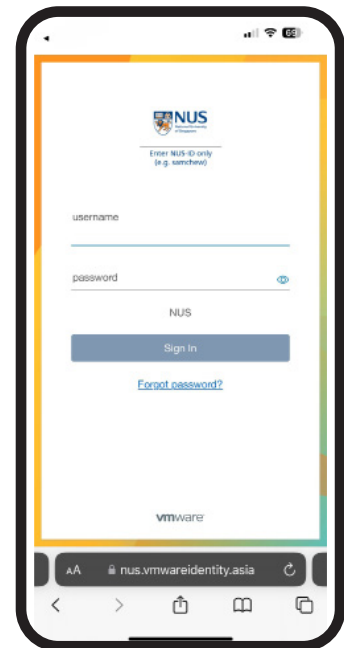
MyUHC



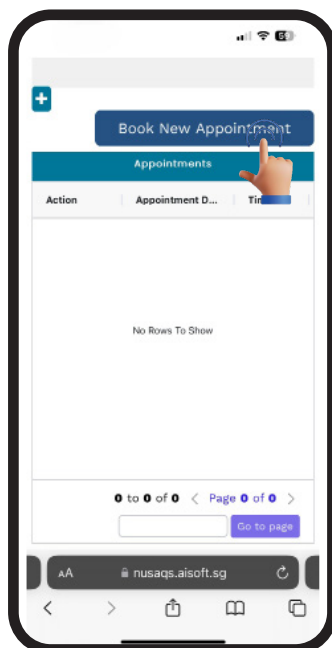
1. Scan the QR code
or enter the URL link below
<https://nusaqs.aisoft.sg/eappt/>



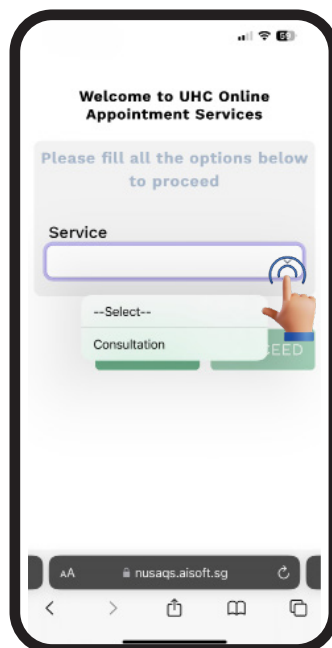
2. Tap 'NUS staff'.



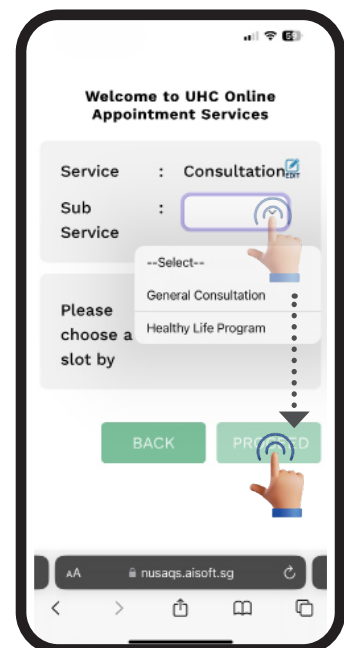
3. Enter NUSID
(e.g. samchew) and
password to sign in.
Approve sign in request.



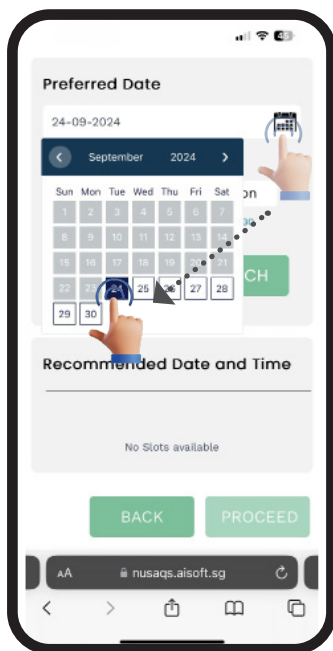
4. Scroll down/ right
and tap 'Book New
Appointment'.



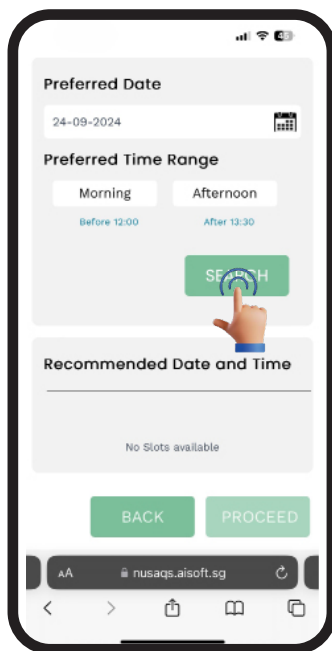
5. Tap the dropdown
menu to select a service.



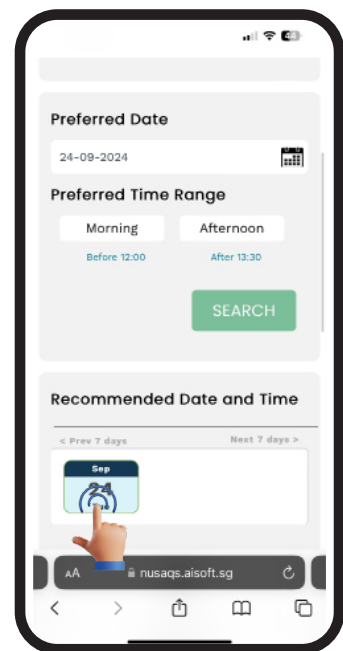
6. Select a sub service
and tap 'Proceed'.



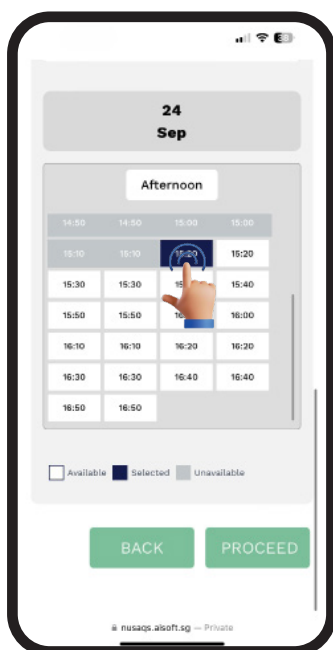
7. Tap the calendar and choose your preferred date or date range.



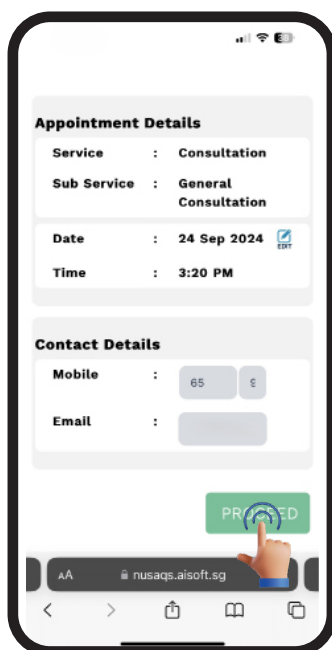
8. Tap 'Search'.



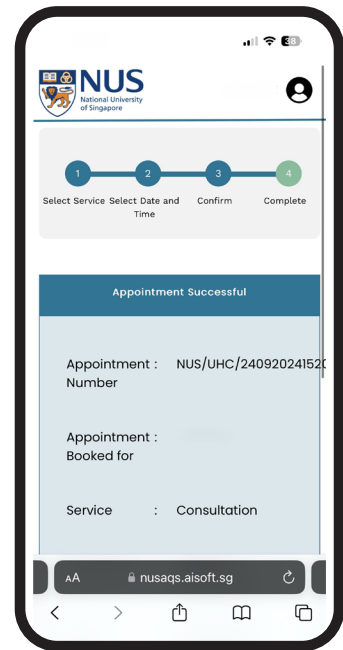
9. Select a date.



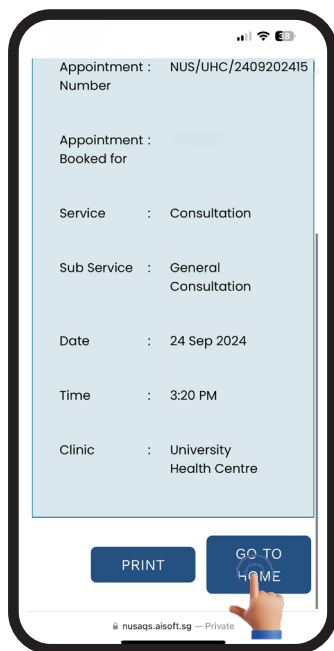
10. Select a time.



11. Review appointment details and tap 'Proceed'.

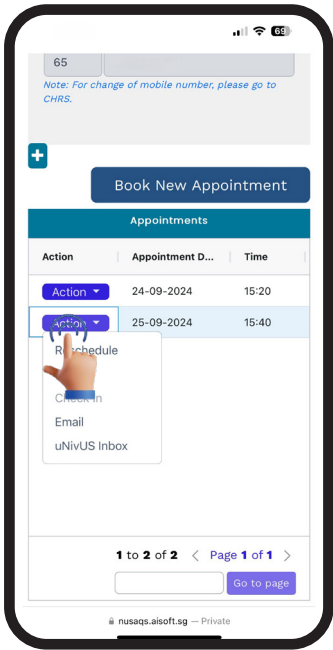


12. Appointment booked successfully.

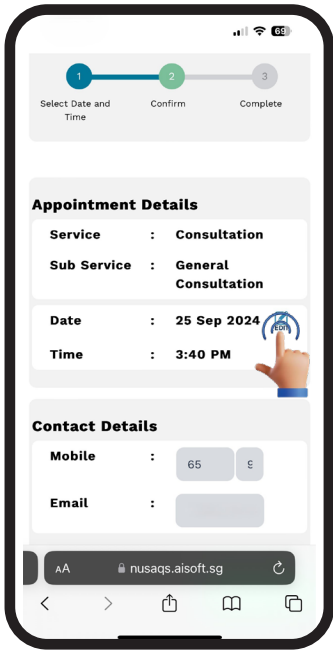


13. Tap 'Go To Home' to view appointment details.

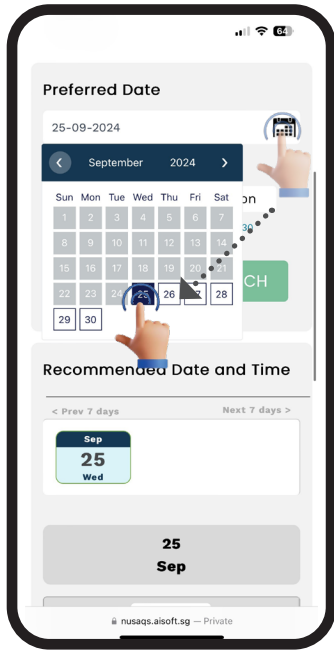
Reschedule appointment



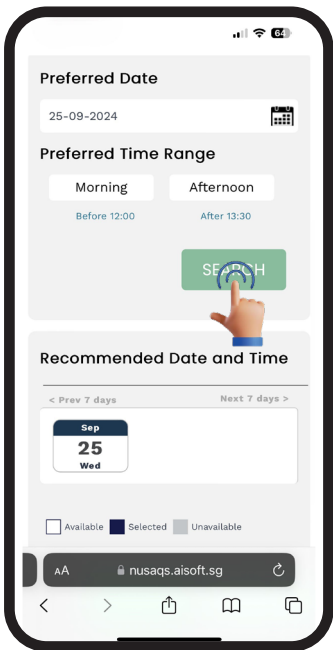
1. To change your appointment, tap 'Action' and tap 'Reschedule'.



2. Tap 'Edit'



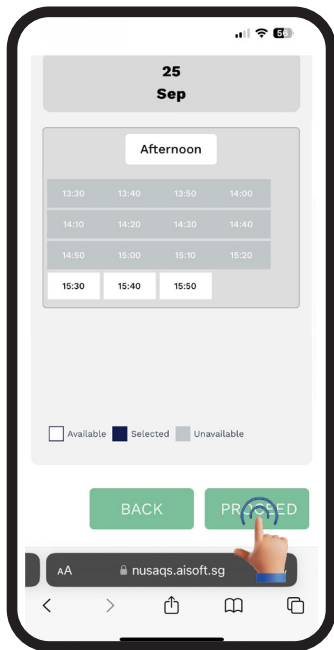
3. Tap the calendar and choose your preferred date or date range.



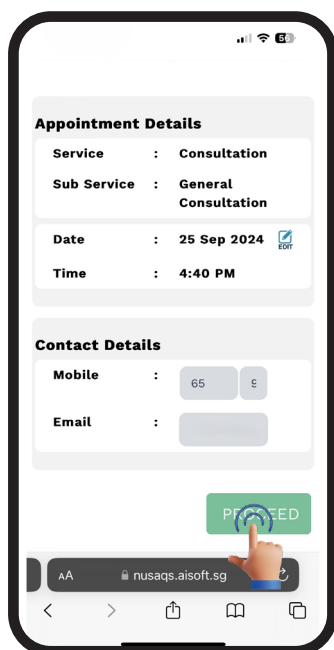
4. Tap 'Search'.



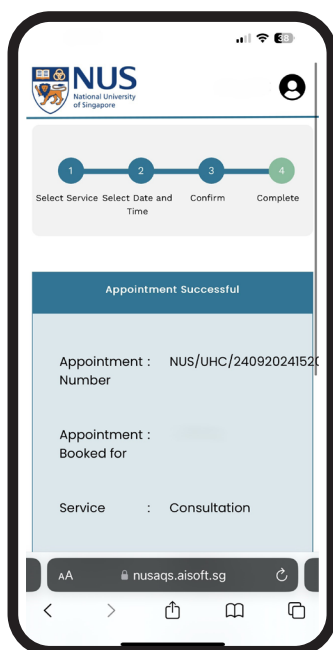
5. Select a date and time.



6. Tap 'Proceed'.

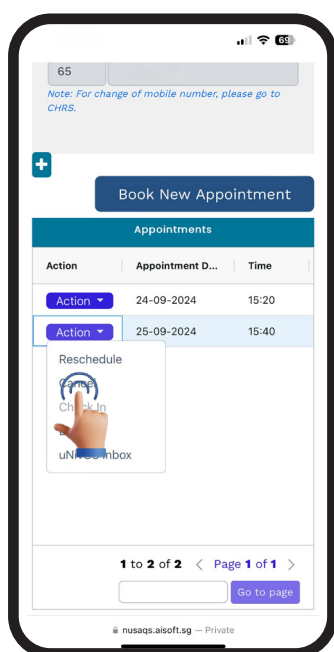


7. Review appointment details and tap 'Proceed'.

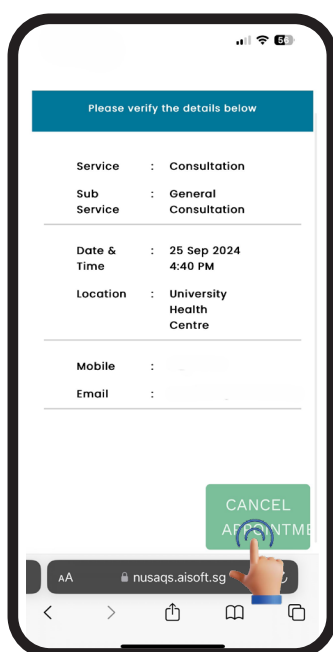


8. Appointment booked successfully.

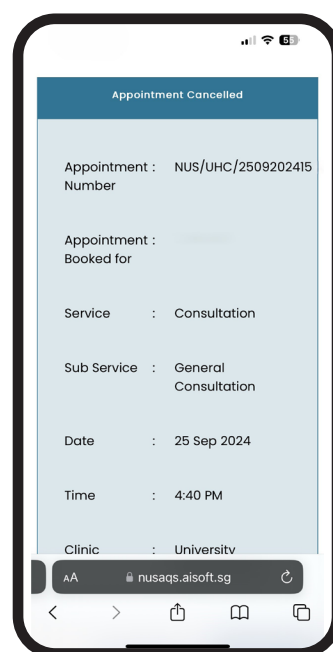
Cancel Appointment



1. To cancel your appointment, tap 'Action' and tap 'Cancel'.

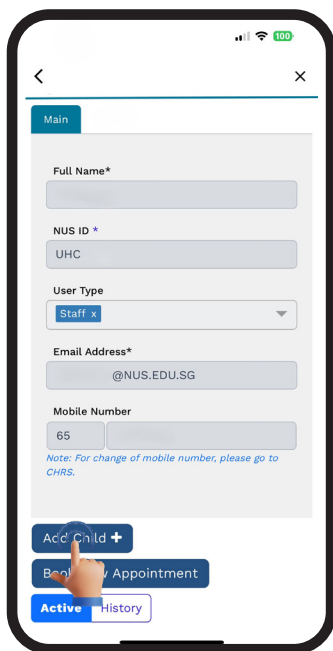


2. Tap 'Cancel Appointment'.

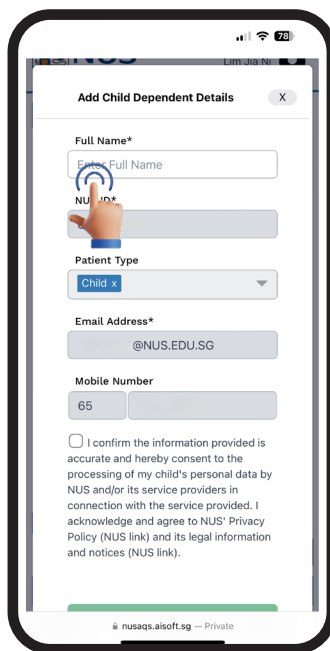


3. Appointment cancelled successfully.

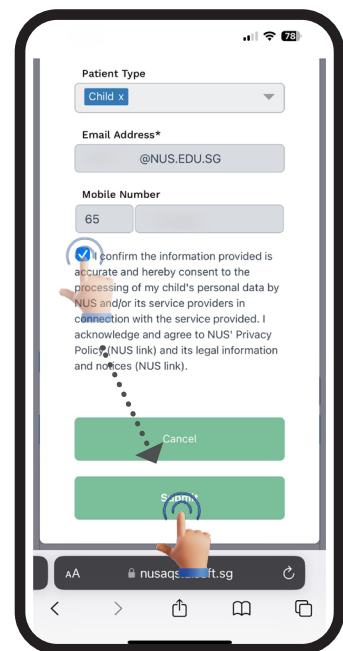
Add a child dependent and schedule appointment



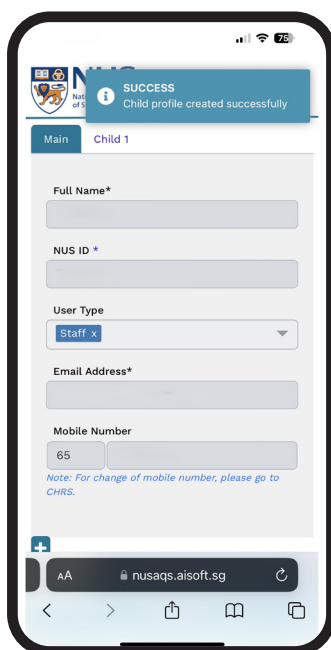
1. Tap 'Add Child +' to add a child dependent.



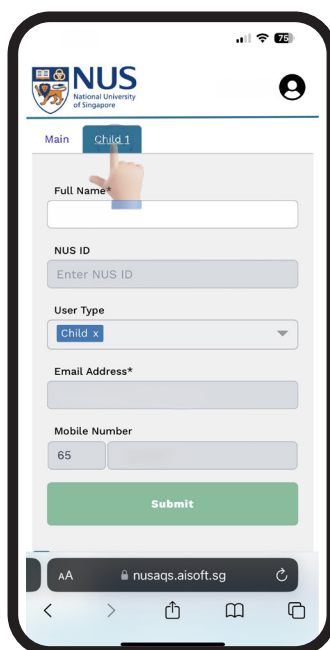
2. Enter the child's full name.



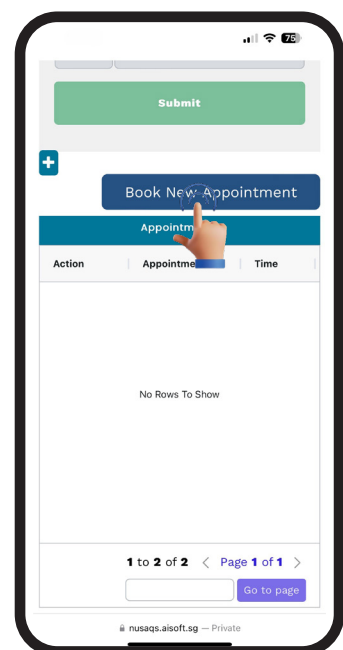
3. Tap on the checkbox and tap 'Submit'.



4. Child dependent added successfully.

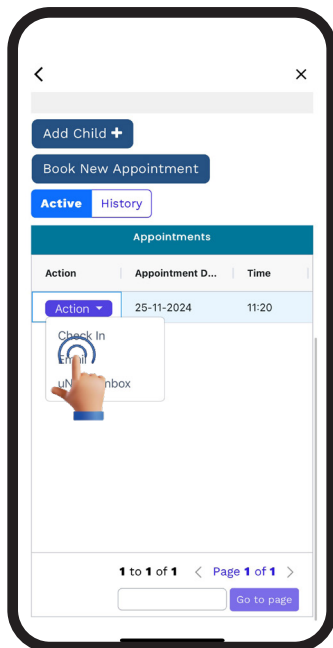


5. Tap 'Child 1' to view child's profile and appointment.

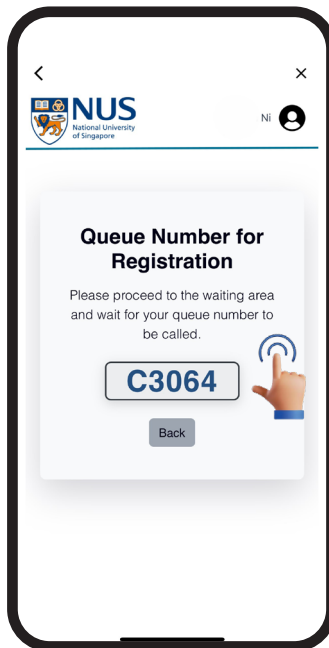


6. Tap 'Book New Appointment'.

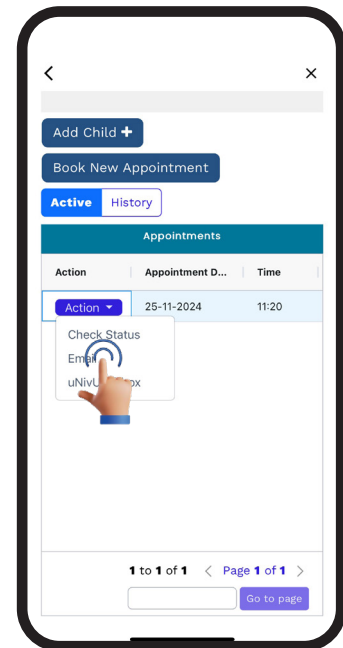
Mobile Check-in



1. To get a queue number for registration, tap 'Action' and tap 'Check In'.

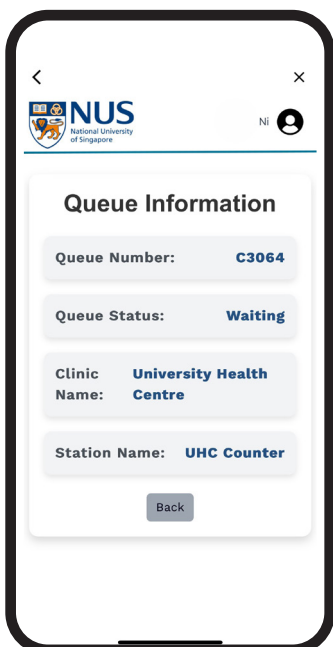


2. Wait for your queue number to be called for registration at the clinic.



3. To check queue status, tap 'Check status'.

For specialist appointment, please proceed to the specialist clinic.



4. Queue status displays as 'waiting'.

For missed queue, please proceed to any of the counter for assistance.